

United States Air Force Reserve

Integrity - Service - Excellence

DEERS Project Office



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RESERVE

DPTTB

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Benefits & Entitlements
Casualty Service Team
Education Service Team
DEERs (ARPC- Co-located w/DMDC)

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DEERS Project Office

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- We service all Guard and Reserve members
 - The initial contact between the FSS/MPS and DMDC
 - Review and determine data discrepancies preventing members from receiving their benefit

- Reminder: Any time you change status' you must visit Tricare to prevent automatic enrollment in Direct Care

- On 31+ day orders
 - It has been 7-10 days since orders were published
 - milCONNECT does not show you have coverage

Then....

- IMAs who are having issues with their information not reflecting in DEERS/RAPIDS
 - Contact your attached AD MPS/FSS for MilPDS updates or, for contingency updates contact HQ RIO.
- Note:
 - Do not submit your orders or issues directly to The DEERS Project Office, please have your servicing AD MPS/FSS/RIO submit a myPers incident to us for further actions.
 - The DEERS Project Office can not update orders with future dates, submit all DEERS data issue on or after the effective of orders.
- Contingency Orders
 - Visit your CSS/FSS first, before submitting a myPers incident for contingency data issues.
 - Confirm MILPDS/LIMMOB is updated accordingly.
 - CSS/FSS can submit a myPERs ticket with appropriate documents
 - Ensure notification, start, and end date match (LIMMOB/Orders)
 - Tickets will not be processed until corrected

- **Updated Info/Useful Links**

- milConnect at <https://www.dmdc.osd.mil/milconnect/>
 - A new tab has been added under the Correspondence/Documentation tab labeled Military Service History (MSH) to view your Guard/Reserve Active Service Periods and Deployments.
- Tricare at <https://www.tricare.mil/>

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- myPERS “Contact Us” link – Benefits and Entitlements
 - 1-800-525-0102 Option 3, 5, 2

