



# S N A P S H O T

S E R V I N G G E N E R A T I O N S O F A I R M E N

BI-ANNUAL REPORT

JANUARY 2017

The Headquarters Air Reserve Personnel Center is a direct reporting unit to Headquarters Air Force Reserve Command, Robins AFB, Ga. The center provides support to nearly 1.3 million Air National Guard, Air Force Reserve and retired members.

**Mission:** Deliver Exceptional Personnel Services.

**Vision:** Innovative leader in personnel services, throughout the Airman lifecycle.

**Focus Areas:** **A**irmen, **R**eadiness, **P**rocesses and **C**onnectivity.



## Key Leaders

- **Chief of Air Force Reserve and Commander, AFRC**  
Lt. Gen. Maryanne Miller
- **ARPC Commander:**  
Brig. Gen. Ellen M. Moore
- **ARPC Vice Commander:**  
Col. Kevin D. Heckle
- **ARPC Command Chief:** Chief Master Sgt. Jeanette Masters
- **Director, Air National Guard:** Lt. Gen. L. Scott Rice

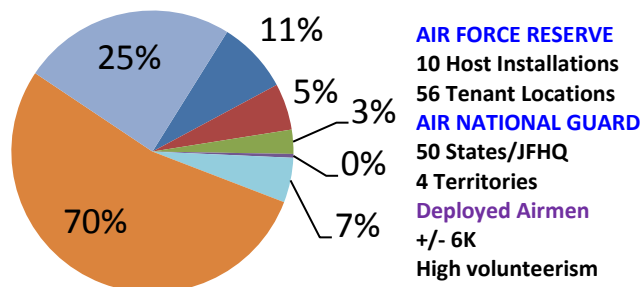
## Customers

	Officer	Enlisted	Total
<b>Air National Guard (ANG)</b>	<b>15,175</b>	<b>90,550</b>	<b>105,725</b>
<b>Selected Reserve (SELRES):</b>	<b>13,915</b>	<b>54,324</b>	<b>68,239</b>
AFRES Unit	8,791	49,861	58,652
IMA	4,314	2,628	6,942
AGR	810	1,835	2,645
<b>Individual Ready Reserve (IRR):</b>	<b>7,196</b>	<b>28,184</b>	<b>35,380</b>
Standby	3,339	2,207	5,546
RET (awaiting pay age 60)	13,825	51,746	65,671
RET (all other categories)	166,682	517,640	684,322
<b>Regular Air Force</b>	<b>60,425</b>	<b>252,817</b>	<b>313,242</b>

**Total ARPC Serviced Population**    **280,557    997,468    1,278,125**

Source: ARPC/DPX – December 2016

## Customer Base



Support to 1,278K

As of December 2016

## Authorized Strength

HQ ARPC is a total force workforce with 462 authorizations comprised of civilians, contractors, Regular Air Force, Guard and Reserve members.

Source: ARPC/DS – June 2016

## AFR Guiding Principles

- Combat-ready, cost-effective, experienced force
- Force w/operational capability, strategic depth & surge capacity
- Viable & relevant force
- Sustainable, professional military force

Source: AFRC/CCX - March 2015

## ARPC Four Goal Areas

- Optimize processes to deliver timely and trusted customer-focused service.
- Ensure highest levels of readiness for Pre-Trained Individual Manpower (PIM) and Individual Reservist (IMA) members.
- Support a skilled and trained professional workforce.
- Identify, develop, and field integrated systems and technology solutions to enhance the customer service experience.

## Brig. Gen. Moore's Focus Areas

- Taking care of all external and internal ARPC customers
- Using innovation to create efficiencies
- Create more efficiencies within the ARPC work centers
- Treat all with dignity and respect

## Connect with Us

ARPC Public	<a href="http://www.arpc.afrc.af.mil">www.arpc.afrc.af.mil</a>
Facebook	<a href="http://www.facebook.com/arpcdenver">www.facebook.com/arpcdenver</a>
Twitter	<a href="http://www.twitter.com/hqarpc">www.twitter.com/hqarpc</a>
YouTube	<a href="http://www.youtube.com/channel/hqarpc1">www.youtube.com/channel/hqarpc1</a>
Google+	<a href="http://gplus.to/hqarpc">http://gplus.to/hqarpc</a>
AFRC Public	<a href="http://www.afrc.af.mil">www.afrc.af.mil</a>
MyPers	<a href="https://mypers.af.mil">https://mypers.af.mil</a>

## Total Force Service Center

<b>DSN (Direct Service)</b>	<b>665-0102</b>
<b>Commercial</b>	<b>210-565-0102</b>
<b>Toll Free</b>	<b>800-525-0102</b>
Hours of Operation	Monday – Friday    7 a.m. – 4 p.m. MT
UTA Weekends	First three Saturdays    7 a.m. – 4 p.m. MT

## HQ IR Readiness & Integration Organization

On Oct 1, 2014 Headquarters Individual Reservist Readiness and Integration Organization, HQ RIO, fully assumed responsibility from the Readiness Management Group, Robins AFB, Ga., for the management of individual reservists around the world.

Est.

Feb. 1, 2014

### Mission, Vision, Purpose

**Mission** Seamlessly integrate wartime-ready Individual Reserve Forces to meet Air Force and Combatant Commander requirements

**Vision** Individual capability, leveraged world-wide!

#### Purpose

- Present and Execute a Trained & Ready IR Force
- Exercise By-Law Concurrent ADCON
- Advise & Educate all Stakeholders on IR Tenets

### Roles and Responsibilities:

- Provides a chain of command, with accountability through ARPC to the AFRC/CC
- Standardizes management of IRs; this includes Individual Mobilization Augmentees (IMAs; Category B) and Participating Individual Ready Reserve (PIRR) personnel (Category E)
- Provides top tier support wrt personnel/financial services, readiness/mobilization mgt, participation oversight, medical readiness administrative support capabilities and accountability
- Maintains concurrent admin control and exercises ADCON authority w/ RegAF CCs, provides outreach and advocacy for the IR, and ensures RegAF CCs/supervisors receive the proper education wrt their required actions/responsibilities
- Provides admin support for the personnel assigned to the RIO Field Staff (7 detachments, 8 operating locations)

## Guard and Reserve Fact Sheets

The Guard and Reserve Fact Sheets are published once a year as a desktop reference for personnel issues affecting all members of the Air Reserve Component Airmen. This publication helps transition Airmen through some of the busiest times in personnel services delivery transformation.

Because this publication is only produced once a year, laws, policies and procedures may change before the next edition is released. The current edition is available online. For the most up-to-date information, visit the Air Reserve Personnel Center public website: <http://www.arpc.afrc.af.mil/>.

### Snapshot Guidance

The *Snapshot* is compiled from a myriad of sources and is **updated semi-annually**.

Feel free to utilize this document to discuss the ARPC mission with civic leaders, members of Congress and their staffs, the press and others. Your input is always welcome.

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Opt 2

### For more information Guard-Reserve Factsheets

[Large – 28MB](#)  
[Small – 2MB](#)

## Five Types of Air Force Reservists

Reservists are a varied lot, boasting dozens of types based on rank, position, status and unit of assignment. Combinations of these variables create a unique tapestry of Airmen who work together to complete the mission. This allows the Air Reserve Component to maximize the effectiveness and range of Reservists while cutting costs and time. There are exceptions, of course, but listed below are the primary Selected and Individual Ready Reserve types available for members.

### TRADITIONAL RESERVIST (TR)

Meet the backbone of the Reserve-side of Air Reserve Component forces. Once called “weekend warriors,” these Citizen Airmen are required to serve one weekend a month and two extra weeks a year in uniform in the job of their choice and training. Like all Airmen, TR’s attend the same basic training and technical schools as their active-duty counterparts. Since 9/11, TR support of global operations has been instrumental in manpower and mission success. Without their cost-effective skill and experience, American achievement abroad and stateside could never be fully realized.

### INDIVIDUAL READY RESERVE (IRR)

By contract, all Airmen, enlisted and officer, sign up for eight years of service. Contracts might specify only four or six-year active commitments, but if a member leaves after that active commitment and prior to their contract end, they are transferred to the Individual Ready Reserve, subject to being called up during national emergencies. Officers or enlisted in an active Reserve category may transfer to the IRR at any point in their careers -- effectively putting it on pause. IRR members may often bypass normal sign-up requirements should they wish to return to an active duty or active Reserve status, unlike new enlistees.

### AIR RESERVE TECHNICIAN (ART)

Air Reserve Technicians are a marriage of TR members and civil service employees. These are TR members of a unit who work in the same organization, as a civil service employee, for the same boss doing the same mission every day. Since TRs are only at the unit consistently one weekend a month, ARTs manage operations between drill weekends and other major events. Many wear their uniforms every day, but are managed via the civil service pay scales, rule sets and benefits schedules. ARTs spend lots of time planning drill weekends to get the most from TR participation.

### ACTIVE GUARD-RESERVE (AGR)

Active Guard-Reserve status is available both for Reservists and Guardsmen, and is designed specifically to create active-duty level continuity within limited base-specific jobs. AGRs enjoy full active duty benefits for limited contract periods, including medical and financial benefits. They are mostly nondeployable, and are subject to renewal based on the AGR contract. They are often coveted positions due to their benefits, but unlike normal TRs, are more subject to the needs of the service, much like active duty.

### INDIVIDUAL RESERVIST (IMA and PIRR)

Individual Mobilization Augmentees and Participating Individual Ready Reservists are Reserve members assigned to active duty or reserve units. They fulfill point-related requirements like TRs, but create custom schedules with their units of assignment. Instead of performing their drills one weekend a month, they might combine them with portions or all of their annual tour, or fulfill them on an as-needed basis, per the needs of their unit. The IR program can be very rewarding for members but requires Airmen who are capable of managing themselves, as they often operate without the typical failsafes as other active Reserve units.