

TOTAL FORCE SERVICE CENTER

SERVICE EDUCATION SERIES

NAVIGATE the HOTLINE

for Reserve & Guard



1-800-525-0102

24 HOURS / 7 DAYS / 52 WEEKS

IVR

INTERACTIVE
VOICE
RECOGNITION

STEP 1

OPTIONS

- * CREATE / ACCESSING myPERS ACCOUNT
- 1 REGULAR AIR FORCE
- 2 CIVILIAN EMPLOYEES
- 3 AF RESERVE / ARTs (MIL STATUS)
- 4 AIR NATIONAL GUARD
- 5 RETIRED PERSONNEL
- 6 AF CIVILIAN CAREER OPPORTUNITIES
- 7 MYPAY PIN RESET / MILPAY ISSUES
- 8 PERSONNEL SYSTEMS TECH SUPPORT
- 9 REPEAT MENU

STEP 2

OPTIONS

- 1 RETIREMENTS, SEPARATION, POINTS
- 2 DOCUMENT REQUESTS (I.E. DD214)
- 3 PROMOTIONS, FORCE DEVELOPMENT, JOINT CREDIT
- 4 EVALUATIONS, AWARDS, DECORATIONS
- 5 CASUALTY ASSISTANCE, DEERS, SURVIVOR BENEFITS, EDUCATIONAL BENEFITS (INCLUDING POST 9/11 GI BILL)
- 1 COMBAT-RELATED SPECIAL COMPENSATION
- 2 TEMPORARY DISABILITY RETIREMENT LIST
- 3 RETIRED - ACTIVE DUTY
- 4 RETIRED - RESERVE / GUARD

