



Welcome to EVOLVE: Transforming ARPC for the Future

EVOLVE is the Air Reserve Personnel Center's strategic initiative designed to optimize operations, enhance workforce capabilities, and improve service delivery for the Total Force. As ARPC continues to navigate a dynamic and evolving strategic environment, EVOLVE serves as a blueprint for transformation—ensuring efficiency, effectiveness, and readiness in supporting our Airmen, Force Support Squadrons and key stakeholders.

EVOLVE stands for:

Excellence

Value

Operational

Leadership

Velocity

Enterprise

Through these tenants, EVOLVE at its core is about continuous improvement. Through lean management principles, workforce development, and innovative operational strategies, ARPC is streamlining its processes to better serve its 1.3 million customers, including the Individual Ready Reserve, Standby Reserve and Retired Reserve. This initiative aligns with the Chief of the Air Force Reserve's TASKORD, reinforcing our commitment to being "Ready Now!" while "Transforming for the Future."

Key Focus Areas of EVOLVE:

- **Optimizing Operations:** Identifying and improving production lines, applying lean leadership principles, and enhancing efficiency through a structured certification process.
- **Developing the Workforce:** Implementing standardized training programs, fostering multi-skilled personnel, and strengthening employability skills to ensure a resilient and adaptable team.
- **Enhancing Customer Experience:** Utilizing technology and streamlined processes to deliver high-quality, timely personnel services that reduce administrative burdens on Airmen and commanders.

- **Driving Innovation:** Introducing new best practices such as Foundational Green Belt Training, Organizational Change Management, and advanced performance metrics to create a culture of excellence and accountability.

EVOLVE is a phased approach to transformation, with key milestones set for fiscal years 2024 through 2027. As we advance, our focus remains on improving the speed and quality of service delivery, maximizing operational efficiency, and reinforcing ARPC's position as a forward-thinking, customer-centric organization.

We invite you to explore EVOLVE, stay informed through the EVOLVE Echo Newsletter, and join us in our mission to create a more agile, effective, and responsive ARPC. Together, we are shaping the future of personnel management and readiness.

