

14-Sep-15  
15-033

Sir or Ma'am,

Your recent travel voucher was not paid because of outdated or incorrect banking information. Due to DFAS system compatibility issues, these payments currently cannot be re-issued. DFAS is working to resolve this problem.

If you haven't already, please take this opportunity to update your electronic fund transfer/banking information. To do this, send a FMS 2231, Direct Deposit Form and a voided check from the correct account to the HQ RIO IMA Travel office:

IMA Travel  
1392 Second St.  
Dobbins ARB, Ga. 30069-4823

1-800-808-5942  
DSN: 625-5800  
Telephone hours: 8:00 a.m. - 4:00 p.m. (ET)  
Fax: (478) 327-0625 DSN 497

Your travel pay banking/EFT information cannot be updated in MyPay. Please contact the IMA Travel office with any questions.

HQ Individual Reservist Readiness and Integration Organization

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