DEERS Project Office

U.S. AIR FORCE

Overview

- **DEERS Project Office (DPO)**

- **Tricare x3**

- **Who should I contact**

- **Quality Life Event (QLE)**

- **Sites of interest**

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DEERS Project Office (DPO)

- The **primary function** of the DEERS Project Office is to provide guidance to local ID card sites on policies and record discrepancies/resolutions

- We assist NGB, AFRC, and Air Force on policy guidelines and practices

- We represents the position of policy on matters of DoD ID Cards under, AFI 36-3026 and DoDM 1000.13

- Work with Air Reserve and Air National Guard to ensure members have appropriate benefits

- Attend Joint Uniformed Services Personnel Advisory Committee (JUSPAC)

  - We collaborate with other branches of service to manage our daily operations on issues and changes related to authoritative data feeds to Defense Manpower Data Center (DMDC)

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- **Tricare Prime**
  - Effective Jan 2018, member MUST ENROLL Tricare
    - If Personnel status changes, Tricare MUST be notified
  - Available worldwide
    - Must be assigned to Tricare East or West
  - Providers must be Tricare Authorized (more like a HMO)
    - Co-Pay

- **Tricare Select**
  - Effective Jan 2018, member MUST ENROLL Tricare
    - If Personnel status changes, Tricare MUST be notified
  - Available worldwide
    - Must be assigned to Tricare East or West
  - Providers do not have to be Tricare authorized (more like a PPO)
    - Annual deductible
    - Cost share

- **Direct Care**
  - If you do not enroll in Tricare Prime/Select
    - Cannot be seen off base

- **Premium-based plan**
  - Available worldwide
  - For qualified Selected Reserve members and their families

- **Who Can Participate?**
  - Members of the Selected Reserve (and their families) who meet the following qualifications:
  - Not on active duty orders
  - Not covered under the Transitional Assistance Management Program
  - Not eligible for or enrolled in the Federal Employees Health Benefits (FEHB) program

- **What You Pay**
  - Monthly premiums
  - Annual deductible
  - Cost share
    - A percentage of the total cost of a covered health care service that you pay. (or percentage) for covered services

Who should I contact

- **Who should I contact if I am not reflecting eligible for Tricare**
  - **Contact your servicing FSS**
    - **If they state DEERS does not reflect orders OVER 31 days**
      - **Contact your DET**
        - If everything is correct; then your DET or member can submit an incident to myPers
        - https://mypers.af.mil/app/dynamicforms/display/form/441
          - Include your orders and MilPDS (LIMMOB) screenshot (receive from your DET)
          - DPO will review and advise on the next action

- Qualify Life Event
  - New set of orders (31 days or more)
  - Divorce
  - Marriage
  - Birth of child/adoption

- If you are discharged:
  - You are NOT eligible for an ID Card
  - You are NO longer eligible for Tricare

- If you are separated and transfer into the Inactive Reserve
  - You are NO longer eligible for a CAC
  - You are eligible for a TESLIN ID Care until your ETS or MSD
  - You are NOT eligible for Tricare

- **NOTE: EFFECTIVE 1 JAN 2018**
  - DEERS MUST be updated within 90 days of event
  - If not updated, member may lose out of Tricare and will be required to wait until open season

Sites of interest

- How to submit an incident to the DEERS Project Office
  - **https://mypers.af.mil/app/dynamicforms/display/form/441**

- milConnect at https://www.dmdc.osd.mil/milconnect/
  - A new tab has been added under the Correspondence/Documentation tab labeled Military Service History (MSH) to view your Guard/Reserve Active Service Periods and Deployments.

- Tricare at https://www.tricare.mil/

- myPers articles: https://mypers.af.mil/app/answers/detail/a_id/14439/kw/DEERS/p/18