

United States Air Force Reserve

Integrity - Service - Excellence

ARC DEERS Project Office



U.S. AIR FORCE

WINGS OF HERITAGE, SHAPING THE FUTURE



U.S. AIR FORCE

Overview

- **Who we are**
- **ARC DEERS Project Office**
- **Entitlements**
- **Processes**
- **How to Contact DPO**



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Who We Are

Mr. Ramon Roldan
Division Chief

SMSgt Shannon Elliott
Branch Chief
Benefits & Entitlements
Casualty Service Team
Education Service Team
ARC DEERS Project Office

MSgt McCoyPawloski

SSgt Witkowski



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ARC DEERS Project Office

- We service all Guard and Reserve members
- ARC DEERS Project Office (DPO) is the initial contact between you and Defense Manpower and Data Center (DMDC)
- DPO reviews and determines if there is a data discrepancy preventing members from receiving their benefit



- Tricare
 - As an IMA (Selected Reserve) you are eligible for Tricare Reserve Select
 - Unless they are a Federal Employee's Health Benefits (FEHB)
 - Member can enroll online or over the phone
 - There is a monthly fee
 - When on orders for 31 days or more
 - Member is eligible for Tricare Prime or Select
 - This is not automatic
 - Member has 90 days from start of orders to enroll
 - If not enrolled within 90 days, member/family will be locked out until open season (no waiver)
 - This includes add a child or spouse
 - Member can verify their orders are reflecting in DEERS by visiting milConnect after the fifth business days (block 33 of their orders)
 - **<https://www.dmdc.osd.mil/milconnect>**
 - If the orders are not reflecting in milConnect the member can submit a myPers incident
 - <https://mypers.af.mil/app/dynamicforms/display/form/441>



- Tricare
 - Pre-Alert
 - Member's are entitled to Pre-Alert when they are called to active duty under a Named Contingency
 - Operation Enduring Freedom, Operation Freedom Sentinel
 - Tricare is authorized UP to 180 days from the certification date of member's orders (block 33)
 - TAMP
 - Member's are entitled to Pre-Alert when they are called to active duty under a Named Contingency
 - Tricare is authorized for 180 days
- ****NOTE****
 - MANDAY orders do not qualify for Pre/Post (TAMP) Tricare



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New and Upcoming Interest

- **Updated Info/Useful Links**

- milConnect at <https://www.dmdc.osd.mil/milconnect/>
 - A new tab has been added under the Correspondence/Documentation tab labeled Military Service History (MSH) to view your Guard/Reserve Active Service Periods and Deployments 1-800-525-0102 Option 3, 5, 2
- Tricare at <https://www.tricare.mil/>



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