United States Air Force Reserve

Integrity - Service - Excellence

Virtual Personnel Center (vPC) Dashboard



U.S. AIR FORCE





- vPC Dashboard
 - Available Applications
- Connecting to vPC
- Navigating the system
- Requesting Record Updates
 - Current Year Points



vPC Dashboard

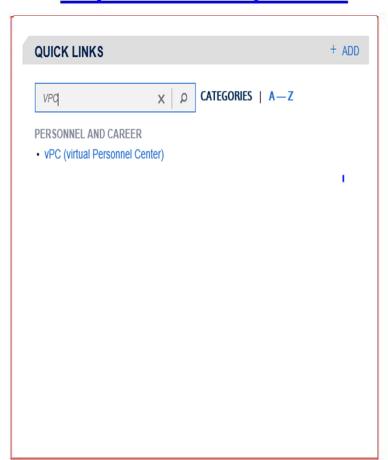
The vPC Dashboard is a centralized location within myPers that allows its customers to manage their individual profiles, submit online applications, and coordinate on applications submitted to them for action



Connecting to the vPC

Via the AF Portal

https://www.my.af.mil/



Via myPers

https://mypers.af.mil





myPers Home Page

								myPers nome r
iew Worklist Action	Requests	My Roles / Delegations						
Do List —						Messages		Overview He
plays the number of requ		e that are pending your re		Displays the number of unread messages you have by message type.				
otal Pending Req	uests			3		Total Unread	Messages	2
Awards and Decor	rations	0	Non-Paid Points (Guard)	0			Personal	0
DD214 Correction	(DD215)	0	Retirements (Guard and Reserve)	0	1	1	Role Assignment	0
Evaluations		2	Separations (Guard)	0			Delegation	0
18	67	//	1				Action Request	2
Airman Development Plans (Guard and Reserve)								
//2	AGR	Review Board	al/	0				
//	Rese	rve Developmental Educ	ation Designation Board (RDEDB)	0				
	Rese	rve School Selection Bo	ard (RSSB)	0				
			A 100					



vPC Dashboard

Available Online Services:

Documents I've Requested

Track Previous Support Requests

Need further assistance with a request not listed on this page? <u>Create a New Support Request</u>

My Records (updates and corrections)

- Request Personal Data Updates (Select to view update types)
- Update Civilian Employment Information (CEI)
- Update DEERS Information
- Request Duty History Changes or Corrections
- Request Federal Awards and Decorations History Corrections
- Request Military Service Date Changes and/or Corrections
- Request Retirement Points Corrections
- Review your Electronic Officer Selection Record (eOSR)
- Request Correction to my DD Form 214

My Official Military Personnel Record (view/request copy)

- View and Print Documents Online (.mil domain required)
- View Current Retirement Points
- Request a copy of your Performance Report
- Request a 20 Year Letter (reissue)
- Request a Mortgage Letter
- Request a Reduced Retired Pay Eligibility Date
- Request a VA Home Loan Letter
- Request a copy of your Federal Award or Decoration
- Request a list of your current Federal Awards and Decorations
- Request your DD Form 214, Certificate of Release or Discharge
- Request Other Documents (Select to view types and descriptions)
- Request a copy of your DD Form 215 (DD Form 214 Correction)

Evaluations (Overview)

- MPS or CSS Initiate Officer or Enlisted Performance Report
- Appeal an Evaluation
- Request a Shell on a Member

Officer Promotions (Overview)

- Submit a Letter to the Promotion Board (Officer)
- Request a post-Board Counseling (Officer)
- Request Accelerated Promotion (Reserve Officers only)

Federal Awards and Decorations (Overview)

- Nominate a Member for MSM, AFCM, AFAM, AAM
- Submit a Military Outstanding Volunteer Service Medal (MOVSM)
- Combat Readiness Medal Certification
- Amend or Revoke a Federal Award or Decoration
- Deny Air Reserve Forces Meritorious Service Medal (ARFMSM)

Retirements (Overview)

- Apply for Retirement (Reserve, AGR, Mandatory, Pay at Age 60)
- Notification of Eligibility for Retired Pay/RCSBP Package
- Request information on my current RCSBP Election
- Request Assistance on Retired Pay Issues
- Reserve Retired Pay Calculator
- RCSBP Calculator
- Reduced Retired Pay Age

Force Development (Officer Overview)(Enlisted Overview)

- Reserve Developmental Education Designation Board (RDEDB)
- Reserve School Selection Board (RSSB)
- Reserve Officer Development Plan (R-ODP)
- Reserve Enlisted Development Plan (R-EDP)
- AGR Review Board

Information Links



Documents I've Requested

Track Previous Support Requests

Need further assistance with a request not listed on this page? Create a New Support Request



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Information Links

RPO/Travel or Det # in the incident subject line or customer entry



ACTIVE DUTY AF AIR RESERVE AIR NATIONAL GUARD RETIREE CIVILIAN RESOURCES FOR FSS

• Product	* All Active Duty AF Air Reserve Air National Guard
Category	Retiree Civilian Resources for FSS
• Subject	
• Question	Please update information in MilPDS and file a copy in PRDA
Attach Docum	nents (Optional)
	ng file types are allowed: , .gif, .htm, .html, .jpg, .jpeg, .pdf, .ppt, .pptx, .rtf, .tif, .t



ACTIVE DUTY AF AIR RESERVE AIR NATIONAL GUARD RETIREE CIVILIAN RESOURCES FOR FSS · Required Request Personal Data Updates All Subs Officer Product V * Career Management Category Corrections All Subs Subject Question **Attach Documents (Optional)** Only the following file types are allowed: .csv, .doc, .docx, .gif, .htm, .html, .jpg, .jpeg, .pdf, .ppt, .pptx, .rtf, .tif, .tiff, .txt, .xfd, .xfdl, .xls, .xlsm, .xlsx, .xml Browse... CONTINUE...



Requesting Updates – Current Year Points

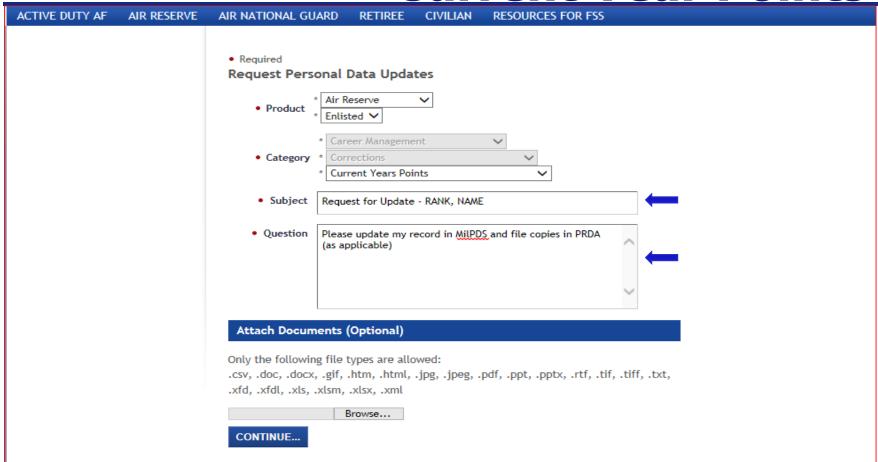
RESERVE AIR NATIONAL GUARD RETIREE CIVILIAN RESOURCES FOR FSS

• Product *	All	
*	Career Management	
Category *	Corrections	
*	All Subs	
_	Advanced Education Level Update	
 Subject 	AFBCMR Awards & Decorations	
L	Congressional/IG Inquiries	
• Question	Current Years Points	
Question	Current Grade (DOR) DD Form 214/215	^
	Duty History	
	eOSR Awards Remedy Application	
	eOSR Evaluations Remedy Application	
	Incoming Mail Updates Duty History Remedy Application	~
L	Marital Status Change	
Attach Docume	Military Service Dates	
Accaem Bocame	Name/Address/E-mail/Phone No. Changes NGB Form 22/22a	
Only the following	No contract of December 1	
,	Points Service History	tx, .rtf, .tif, .tiff, .tx
csv, .doc, .docx, .	retirement i omis/ocivice instory	
xfd, .xfdl, .xls, .x	lsm, .xlsx, .xml	

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Requesting Updates – Current Year Points



Once you have entered all of the required data and attached your documentation, click "Continue" and the information will be routed to HQ ARPC Total Force Service Center (TFSC) for action



Requesting Updates – Current Year Points

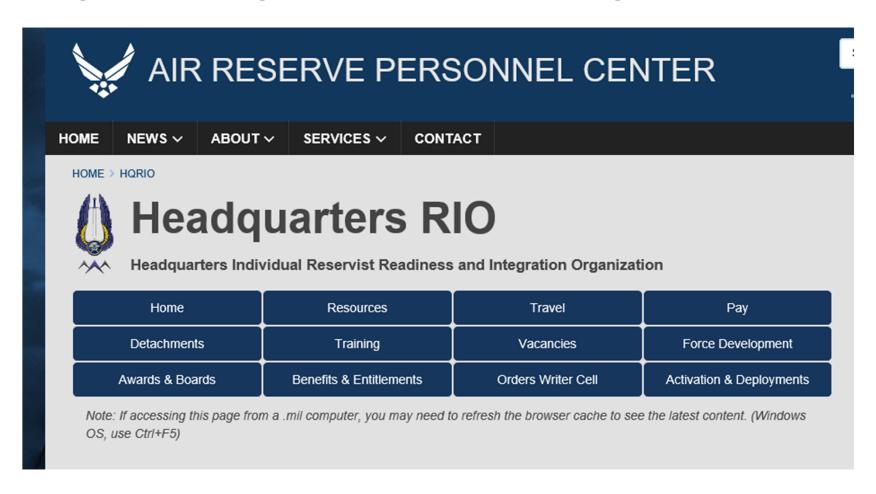
You will receive confirmation of your request along with an incident number for your file. This is the number that you will need to reference when contacting TFSC-ARC to follow up on the status your request.

Please allow up to 7 business days for system updates, prior to following up with the Total Force Service Center.



Creating a request

https://www.arpc.afrc.af.mil/HQRIO.aspx





OS, use Ctrl+F5)

IR TRAVEL RESOURCES

☐ Submit travel documents via myPers

As of 15 Oct 18, submissions to the Individual Reserve Travel Office will no longer be accepted via email, AMRDEC, or fax.

The MyPers case management system will ensure customer submissions are verified, tracked, and executed within measurable timelines to ensure quality customer service.

If you have grossly aged items, please contact the Total Force Service Center (TFSC) at 1-800-525-0102 or your assigned detachment with your MyPers ticket number. The TFSC or Det will contact the HQ RIO TRAVEL for oversight/updates.

Please be advised that submitting incorrect/incomplete packages, omitting key supporting documents, or delayed responses to technician follow-up requests will delay your final reimbursement.

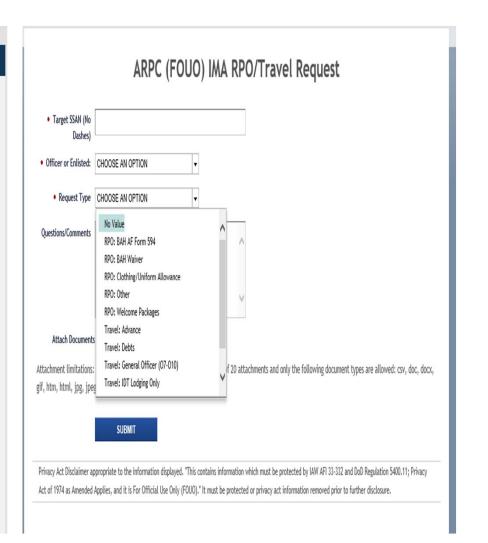
See the Travel Guides section below for guidance.

*** Submit Travel Requests by clicking here ***

Travel Advances, General Officers (O7-O10) travel, PCS/PPM, RTS Debts, All other travel*

*"Travel: All Other Claims": IRs should select this category when filing all routine travel claims, such as IDT reimbursement and travel vouchers

☐ Travel Reimbursement Processing Dates





Questions?

United States Air Force Reserve

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Virtual Military Personnel Flight (vMPF)



U.S. AIR FORCE



Overview

- vMPF defined
 - Available applications
- Connecting to vMPF
- Navigating the system
- Updating your record
 - Individual update
 - Duty Information



Virtual Military Personnel Flight (vMPF)

The Virtual Military Personnel Flight (vMPF) is a suite of applications that gives you the capability to initiate self-service applications and view your record.



Virtual Military Personnel Flight (vMPF)

Suite of applications for web-based personnel:

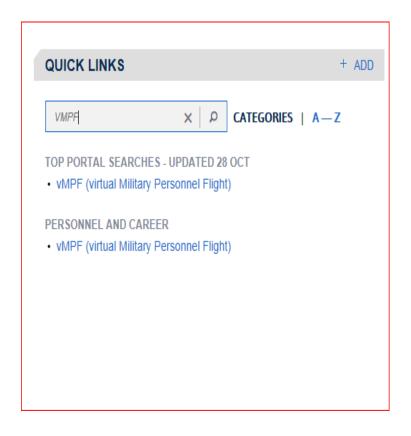
- ANG/USAFR Point Credit Summary Inquiry (PCARS)
- Awards and Decorations
- Career Data Brief
- Data Verification Brief
- DD 214 Worksheet
- Duty History
- Proof Of Service Letter
- Record Review/Update
- Reenlistment Eligibility
- Record of Emergency Data (DD93 or "vRED")
- <u>Case Management System (CMS)</u> (open cases only)



Connecting to the vMPF

Via the AF Portal

https://www.my.af.mil/



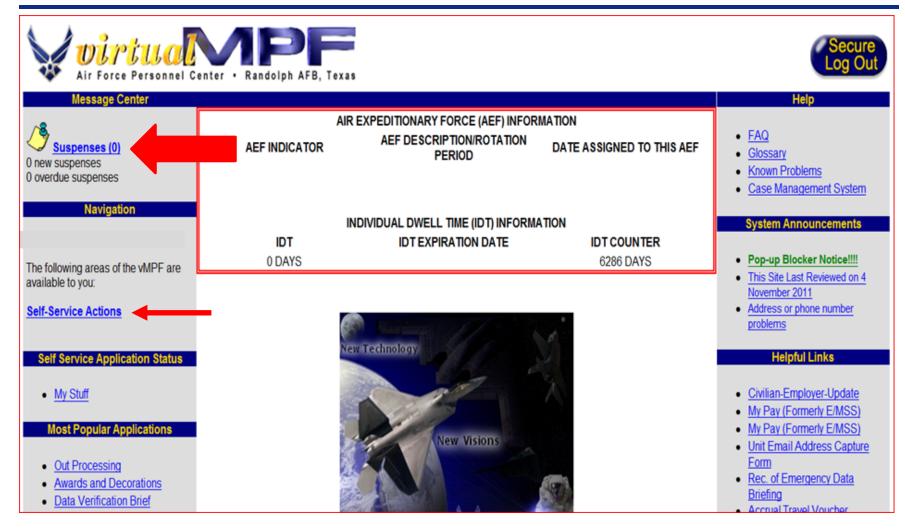
Via AFPC Secure

https://w20.afpc.randolph.af.mil/afpcsecurenet20/PKI/MainMenu1.aspx





Navigating the System





Navigating the System



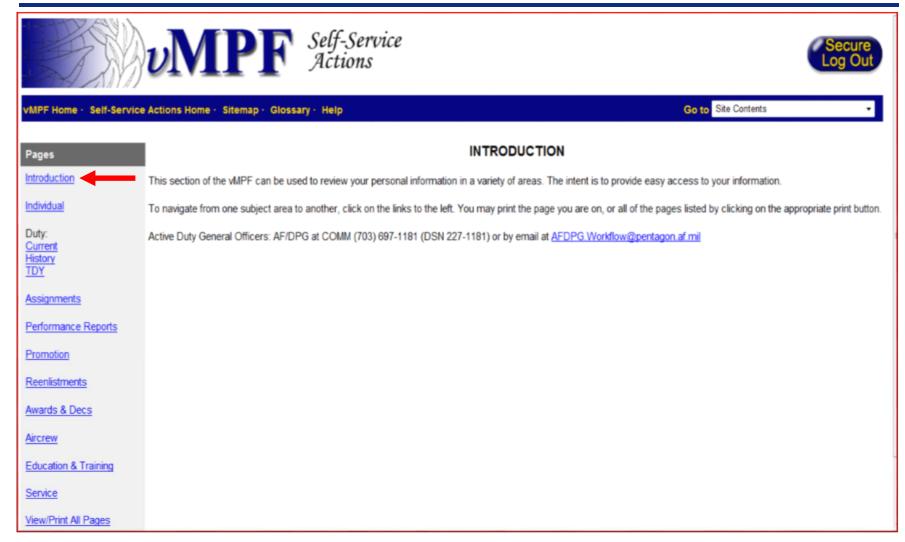


Updating Your Record



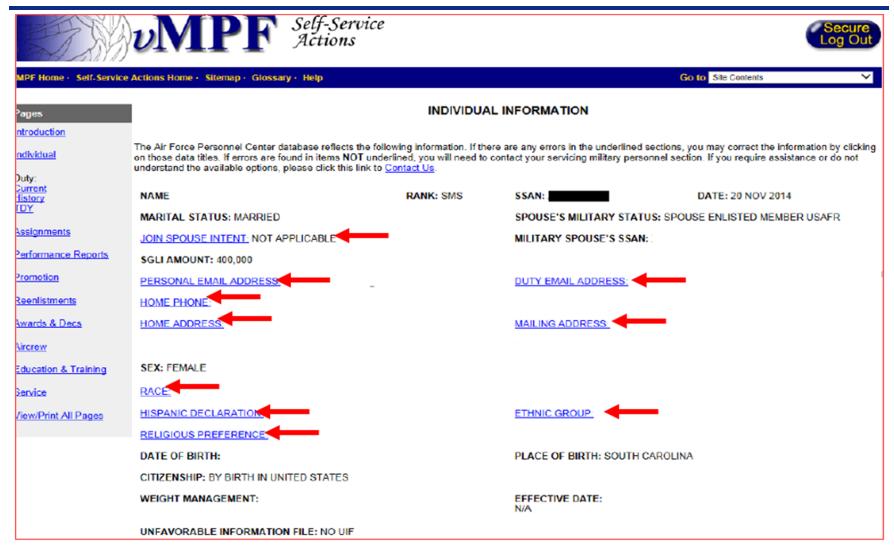


Updating your Record- Individual Information



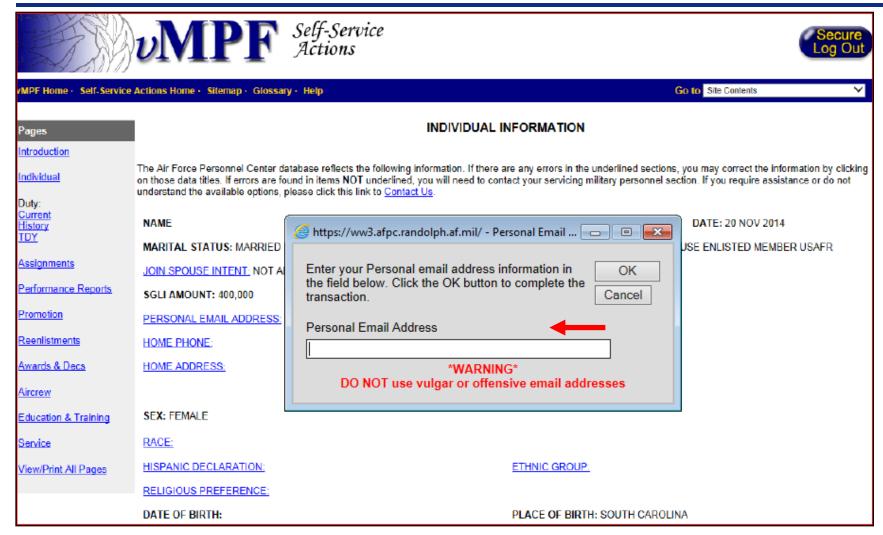


Updating your Record- Individual Information





Updating your Record- Individual Information



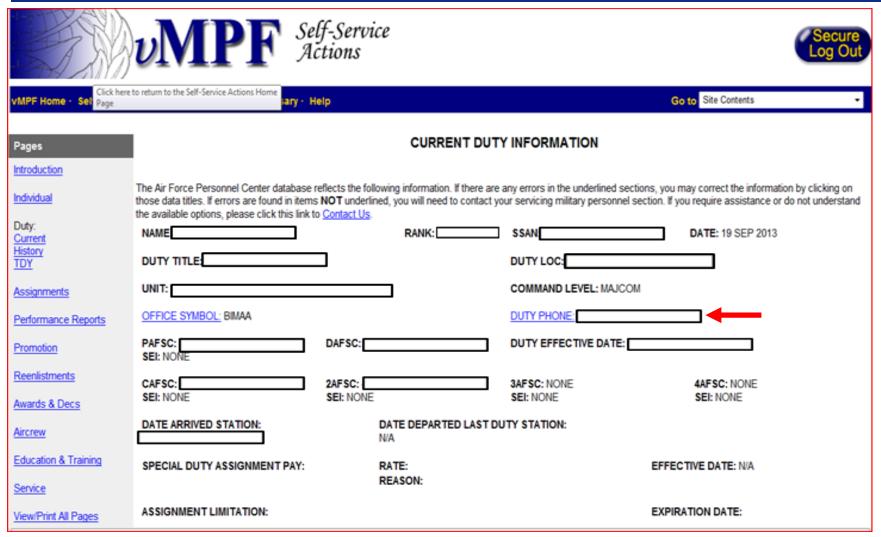


Updating your Record-Duty Information





Updating your Record-Duty Information





Updating your Record-Duty Information

Once you have completed updates to your Individual and or Duty information, the updates will flow to your records in MilPDS and AROWS-R during weekly system refresh.

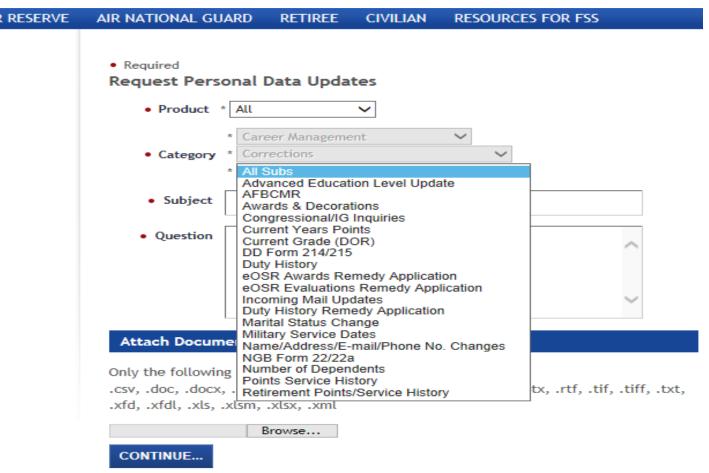
Please ensure your email is updated and accurate



Questions?



Requesting Updates – Current Year Points via myPers



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Requesting Updates – Current Year Points

ACTIVE DUTY AF	AIR RESERVE	AIR NATIONAL GUARD RETIREE CIVILIAN RESOURCES FOR FSS
ACTIVE BOTT AT	AIR REJERVE	Required Request Personal Data Updates Product Air Reserve Enlisted Career Management Corrections Current Years Points Subject Request for Update - RANK, NAME Please update my record in MiIPDS and file copies in PRDA (as applicable)
		Attach Documents (Optional) Only the following file types are allowed: .csv, .doc, .docx, .gif, .htm, .html, .jpg, .jpeg, .pdf, .ppt, .pptx, .rtf, .tif, .tiff, .txt, .xfd, .xfdl, .xls, .xlsm, .xlsx, .xml Browse CONTINUE

Once you have entered all of the required data and attached your documentation, click "Continue" and the information will be routed to HQ ARPC Total Force Service Center (TFSC) for action



Requesting Updates – Current Year Points

You will receive confirmation of your request along with an incident number for your file. This is the number that you will need to reference when contacting ARPC/TFSC to follow up on the status your request.

Please allow up to 7-10 business days for system updates, prior to following up with the Total Force Service Center.



Questions?

United States Air Force Reserve

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Personnel Record Display Application (PRDA)



U.S. AIR FORCE



Overview

- What is PRDA?
- Connecting to PRDA
- Navigating the System
 - Viewing your Record in PRDA



Personnel Record Display Application (PRDA)

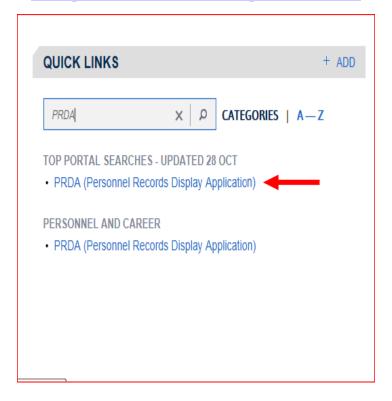
- Personnel Record Display Application (PRDA) is an electronic viewer for the Automated Records Management System (ARMS) which facilitates search, retrieval and management of personnel records in ARMS through role based access
- Role base access allows members and management levels access to personnel records within their purview
- Doing a Record review on your records is Vital to insure they are correct for:
 - Promotion Boards
- Adding records in PRDA
 - Servicing FSS/MPS office must mail documents to:
 AFPC/DPSIR
 550 C Street West, Suite 21
 JBSA Randolph, TX 78150
- Use ARPC Form 60 for correction/removal of documents the ARMS/PRDA record



Connecting to PRDA

Via the AF Portal

https://www.my.af.mil/



myPers Direct Link:

https://gum-

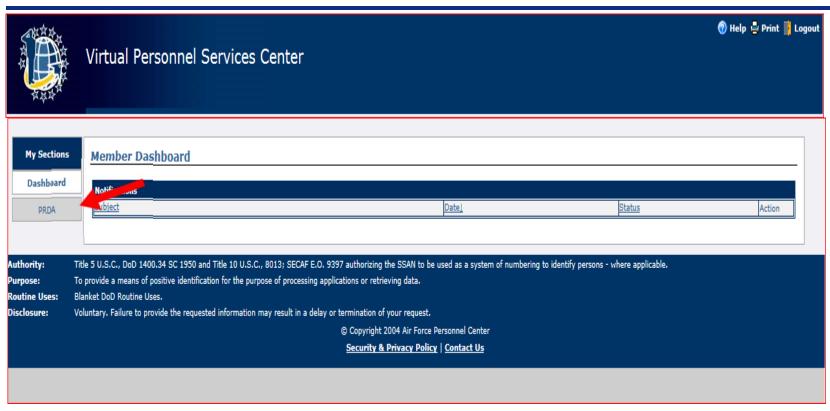


- · Access to AGR Program Information and Vacancies
- View My Records [PRDA]
- View My Current Retirement Points
- Access Secure Apps (vMPF, PRDA) CAC Only
- · Calculate my Reserve Retired Pay
- Update My DEERS Information

» View More

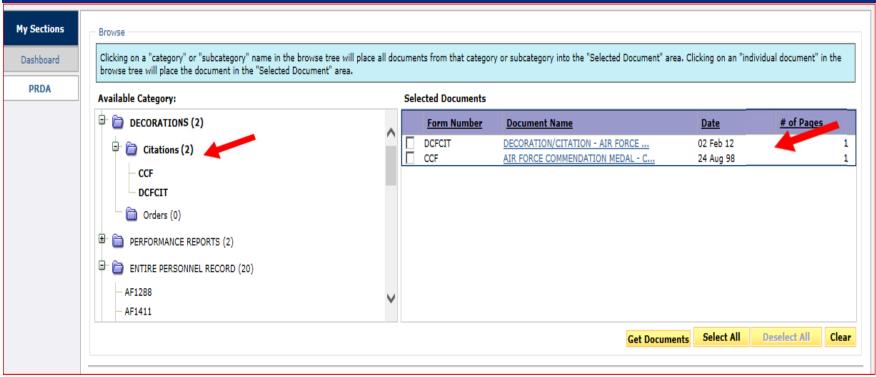


Navigating the System





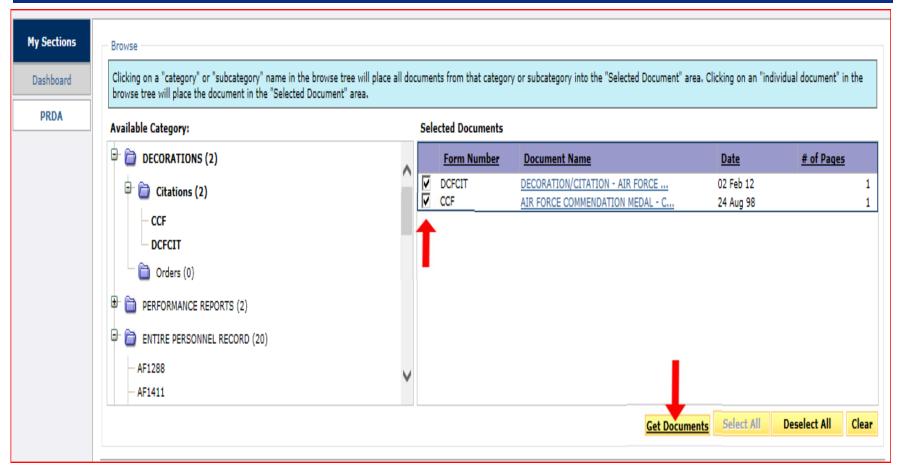
Navigating the System – Viewing your Record



- Clicking on a "category" or "subcategory" name in the browse tree will place all documents from that category or subcategory into the "Selected Document" area
- Clicking on an "individual document" in the browse tree will place the document in the "Selected Document" area

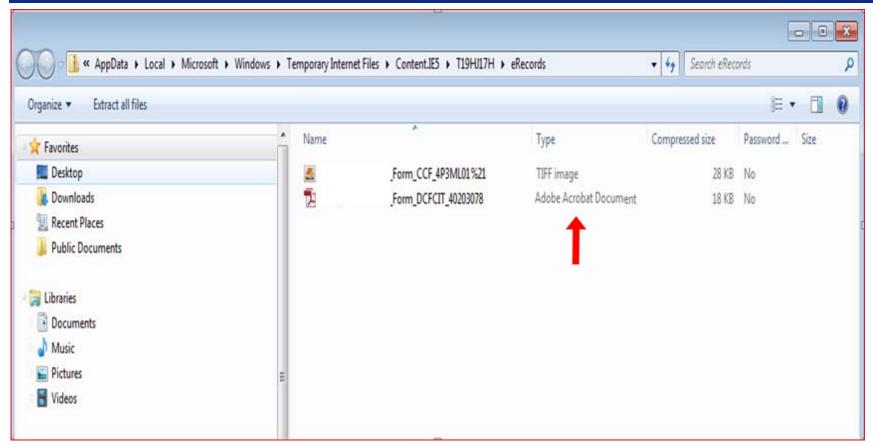


Navigating the System – Viewing your Record





Navigating the System – Viewing your Record



 Documents are in pdf format and are usually viewable in either Acrobat or Windows Photo Viewer



Questions?

United States Air Force Reserve

Integrity - Service - Excellence

TFSC - Denver "Serving Generations of Airmen"



U.S. AIR FORCE



Submitting Requests/Inquiries

- HQ RIO Detachment
- myPers Portal
 - https://mypers.af.mil
 - http://www.arpc.afrc.af.mil/Home/HQRIO.aspx
- eMail: tfsc 2@mypersmail.af.mil
- vMPF
 - CAC Access only
- vPC Dashboard
 - I would like to...
- Finally... 1-800-525-0102, option 3

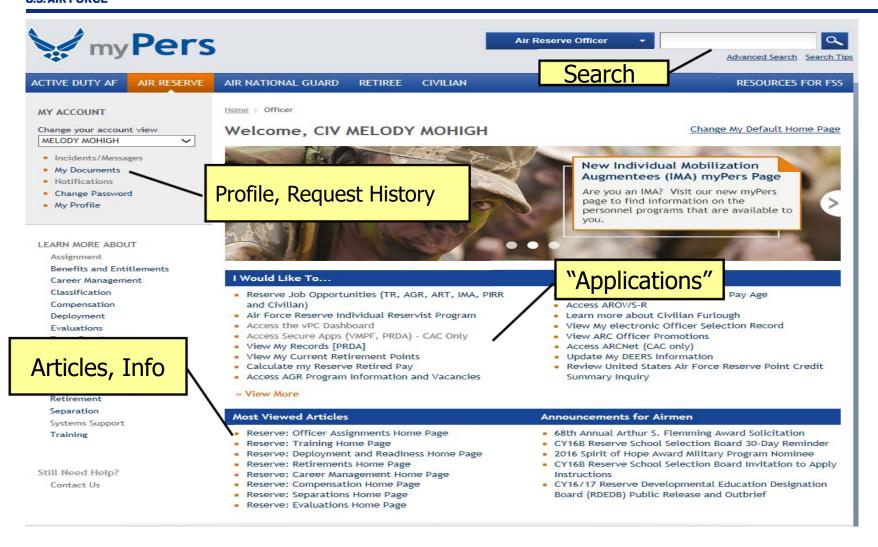


Did you Know?

- AROWS Managed/viewable at the Detachment level ONLY
- BCMRs
 - Managed by Joint Base, Andrews AFB
 - Inquiries should be sent to: <u>usaf.pentagon.saf-mr.mbx.saf-mrbc@mail.mil</u>
- eBenefits Records requests from ARMS/PRDA can be retrieved through eBenefits
 - http://www.ebenefits.va.gov
- Online Tier 0 (Self Help)
 - vMPF Career Brief, Points, vRED, Duty History, Personal Data Updates
 - vPC Document Requests, Evaluations, Awards, eOSR, Retirements

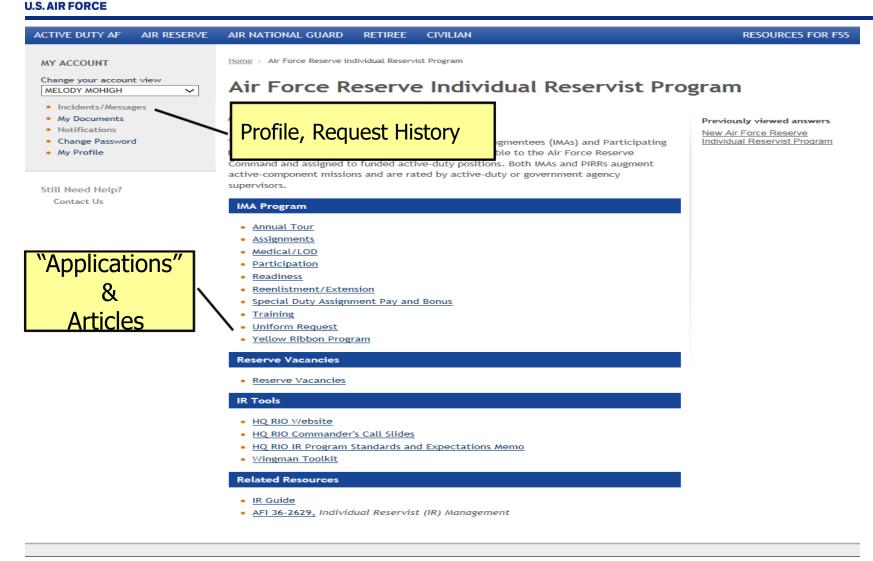


myPers Portal



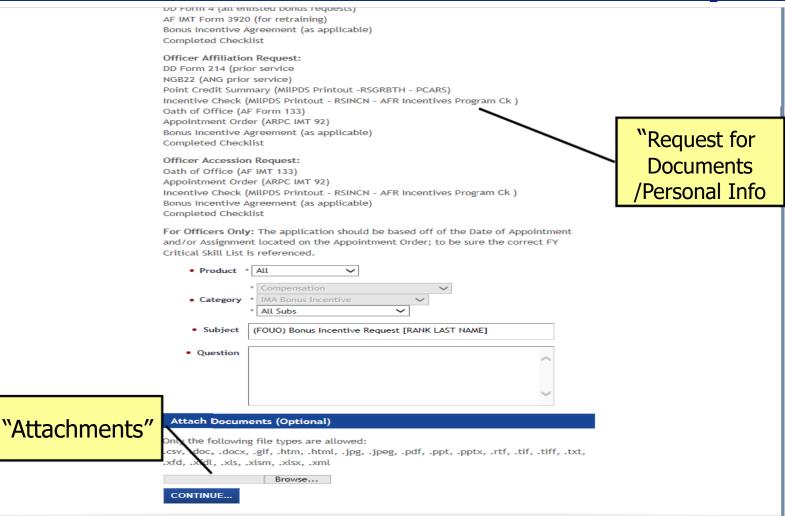


myPers Portal - IR Program





myPers Portal — Bonus Incentive Request



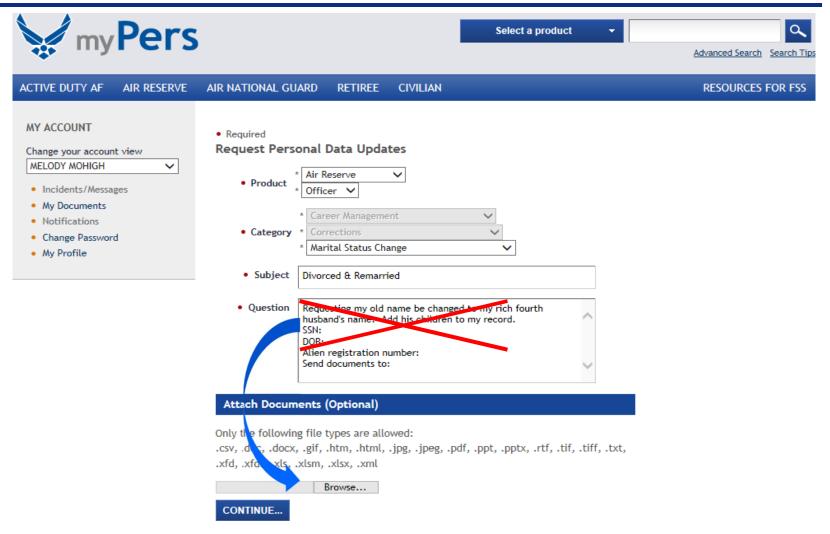


Coordination/Collaboration

- Personal Identifying Information (PII) (AFI 33-332)
- Messages From/To myPers Portal
 - Unencrypted messages
 - Unsecured messages
- Attachments to messages
 - No PII!
 - win.dat file from .mil email



myPers Portal





Coordination/Collaboration

- Messages sent to <u>all</u> email addresses in Contact acct
- What's an Incident?
 - Documented Ticket Request
 - 160510-001234
 - Direct communication with member
- More Good News!
 - TFSC linked with the Detachment/HQ RIO
 - Direct Detachment Visibility & Access
- All Detachments received myPers Console (MPC) training



Questions?





