



# S N A P S H O T

S E R V I N G G E N E R A T I O N S O F A I R M E N

Bi-Annual Report

October 2017

The Headquarters Air Reserve Personnel Center is a direct reporting unit to Headquarters Air Force Reserve Command, Robins AFB, Ga. The center provides support to nearly 1.3 million Air National Guard, Air Force Reserve and retired members.

**Mission:** Deliver Exceptional Personnel Services.

**Vision:** Innovative leader in personnel services, throughout the Airman lifecycle.

**Focus Areas:** Operations, Readiness, People, Technology



## Key Leaders

- **Chief of Air Force Reserve & Commander, AFRC:** Lt. Gen. Maryanne Miller
- **Director, Air National Guard:** Lt. Gen. L. Scott Rice
- **ARPC Commander:** Brig. Gen. Ellen M. Moore ARPC
- **Vice Commander:** Col. Kevin D. Heckle ARPC
- **Command Chief:** Chief Master Sgt. Jeanette Masters

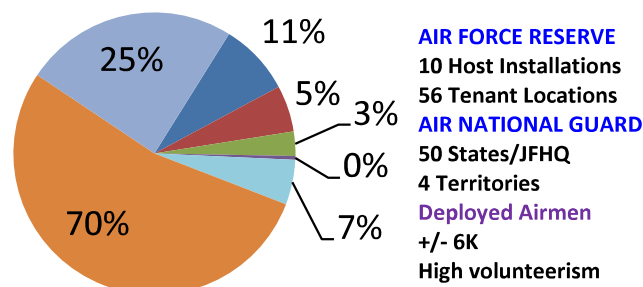
## Customers

|                                        | Officer        | Enlisted       | Total          |
|----------------------------------------|----------------|----------------|----------------|
| <b>Air National Guard (ANG)</b>        | <b>15,250</b>  | <b>90,512</b>  | <b>105,762</b> |
| <b>Selected Reserve (SELRES):</b>      | <b>13,672</b>  | <b>55,126</b>  | <b>68,798</b>  |
| AFRES Unit                             | 8,649          | 50,420         | 59,069         |
| IMA                                    | 4,155          | 2,728          | 6,883          |
| AGR                                    | 868            | 1,978          | 2,846          |
| <b>Individual Ready Reserve (IRR):</b> | <b>6,745</b>   | <b>23,726</b>  | <b>30,471</b>  |
| PIRR,ORS/RA/RD,CIPP/TG,HPSP/TA         | 5,547          | 23,709         | 29,256         |
| <b>Standby</b>                         | <b>1,973</b>   | <b>1,754</b>   | <b>3,727</b>   |
| <b>RET (awaiting pay age 60)</b>       | <b>13,545</b>  | <b>51,514</b>  | <b>65,059</b>  |
| <b>RET (all other categories)</b>      | <b>166,114</b> | <b>516,693</b> | <b>682,807</b> |
| <b>Regular Air Force</b>               | <b>62,037</b>  | <b>256,378</b> | <b>318,415</b> |

**Total ARPC Serviced Population**    **298,555**    **1,074,538**    **1,373,093**

Source: HQ USAF/REPP, ARPC/DPX and AFPC demographics

## Customer Base



Support to 1,373K

## Authorized Strength

HQ ARPC is a total force workforce with 486 authorizations comprised of civilians, contractors, Regular Air Force, Guard and Reserve members.

Source: ARPC/DS

## AFR Guiding Principles

- Combat-ready, cost-effective, experienced force
- Force w/operational capability, strategic depth & surge capacity
- Viable & relevant force
- Sustainable, professional military force

Source: AFRC/CCX

## ARPC Four Goal Areas

- Optimize processes to deliver timely and trusted customer-focused service.
- Ensure highest levels of readiness for Pre-Trained Individual Manpower (PIM) and Individual Reservist (IMA) members.
- Support a skilled and trained professional workforce.
- Identify, develop, and field integrated systems and technology solutions to enhance the customer service experience.

## Brig. Gen. Moore's Focus Areas

- Taking care of all external and internal ARPC customers
- Using innovation to create efficiencies
- Create more efficiencies within the ARPC work centers
- Treat all with dignity and respect

## Connect with Us

ARPC Public  
Facebook  
Twitter  
YouTube

[www.arpc.afrc.af.mil](http://www.arpc.afrc.af.mil)  
[www.facebook.com/arpcdenver](http://www.facebook.com/arpcdenver)  
[www.twitter.com/hgarpc](http://www.twitter.com/hgarpc)  
ARPC/AFPC Partnership  
HQ Air Reserve Personnel Center

AFRC Public  
MyPers

[www.afrc.af.mil](http://www.afrc.af.mil)  
<https://mypers.af.mil>

## Total Force Service Center

**DSN (Direct Service)**    **665-0102**  
**Commercial**    **210-565-0102**  
**Toll Free**    **800-525-0102**

Hours of Operation  
UTA Weekends

Monday – Friday  
First three Saturdays

7 a.m. – 4 p.m. MT  
7 a.m. – 4 p.m. MT

## HQ IR Readiness & Integration Organization

The Headquarters Individual Reservist Readiness and Integration Organization works to seamlessly integrate wartime-ready Individual Reserve (IR) forces to meet Air Force and Combatant Commander requirements. HQ RIO is responsible for managing the readiness of the IR force and standardizing the processes associated with getting IRs to the fight.

**Est.**

**Feb. 1, 2014**

### Mission, Vision, Purpose

**Mission** Seamlessly integrate wartime-ready Individual Reserve Forces to meet Air Force and Combatant Commander requirements

**Vision** Individual capability, leveraged world-wide!

### Purpose

- Present and Execute a Trained & Ready IR Force
- Exercise By-Law Concurrent ADCON
- Advise & Educate all Stakeholders on IR Tenets

### Roles and Responsibilities:

- HQ RIO is located within ARPC and includes 7 detachments and their 7 operating locations.
- Provides a chain of command, with accountability through ARPC to the AFRC/CC
- Standardizes management of IRs; IRs include Individual Mobilization Augmentees (IMA, Category B) and Participating Individual Ready Reservists (PIRR, Category E)
- Provides top-tier personnel/financial services, readiness/mobilization management, participation oversight, medical readiness administrative support and accountability
- Maintains concurrent administrative control and exercises ADCON authority w/RegAF CCs, provides outreach and advocacy for the IR, and educates active-component with regard to their required actions/responsibilities

[www.arpc.afrc.af.mil/HQRIO](http://www.arpc.afrc.af.mil/HQRIO)

## Guard and Reserve Fact Sheets

The Guard and Reserve Fact Sheets are published once a year as a desktop reference for personnel issues affecting all members of the Air Reserve Component Airmen. This publication helps transition Airmen through some of the busiest times in personnel services delivery transformation.

Because this publication is only produced once a year, laws, policies and procedures may change before the next edition is released. The current edition is available online. For the most up-to-date information, visit the Air Reserve Personnel Center public website: <http://www.arpc.afrc.af.mil/>.

### Snapshot Guidance

The *Snapshot* is compiled from a myriad of sources and is **updated semi-annually**.

Feel free to utilize this document to discuss the ARPC mission with civic leaders, members of Congress and their staffs, the press and others. Your input is always welcome.

**ARPC Public Affairs**

[arpc\\_pa@us.af.mil](mailto:arpc_pa@us.af.mil)

(720) 847-3044 DSN 847

**For more information  
Guard-Reserve Factsheets**

[Large – 28MB](#)

[Small – 2MB](#)

## Five Types of Air Force Reservists

Reservists are a varied lot, boasting dozens of types based on rank, position, status and unit of assignment. Combinations of these variables create a unique tapestry of Airmen who work together to complete the mission. This allows the Air Reserve Component to maximize the effectiveness and range of Reservists while cutting costs and time. There are exceptions, of course, but listed below are the primary Selected and Individual Ready Reserve types available for members.

### TRADITIONAL RESERVIST (TR)

Meet the backbone of the Reserve-side of Air Reserve Component forces. Once called “weekend warriors,” these Citizen Airmen are required to serve one weekend a month and two extra weeks a year in uniform in the job of their choice and training. Like all Airmen, TR’s attend the same basic training and technical schools as their active-duty counterparts. Since 9/11, TR support of global operations has been instrumental in manpower and mission success. Without their cost-effective skill and experience, American achievement abroad and stateside could never be fully realized.

### INDIVIDUAL READY RESERVE (IRR)

By contract, all Airmen, enlisted and officer, have an eight year Military Service Obligation. Contracts might specify only four or six-year active commitments, but if a member leaves after that active commitment and prior to their contract end, they are transferred to the Individual Ready Reserve and subject to being called up during national emergencies. Other contractual obligations beyond eight-year MSO may keep the member in the IRR longer. The Career Intermission Program provides select airmen the opportunity for a one-time temporary transition from active duty to the IRR to meet professional or personal needs outside the service while providing a mechanism for seamless return to active duty.

### AIR RESERVE TECHNICIAN (ART)

Air Reserve Technicians are a marriage of TR members and civil the same organization, as a civil service employee, for the same boss doing the same mission every day. Since TRs are only at the unit consistently one weekend a month, ARTs manage operations between drill weekends and other major events. Many wear their uniforms every day, but are managed via the civil service payscales, rule sets and benefits schedules. ARTs spend lots of time planning drill weekends to get the most from TR participation.

### ACTIVE GUARD-RESERVE (AGR)

Active Guard-Reserve status is available both for Reservists and Guardsmen, and is designed specifically to create active-duty level continuity within limited base-specific jobs. AGRs enjoy full active duty benefits for limited contract periods, including medical and financial benefits. They are mostly non-deployable, and are subject to renewal based on the AGR contract. They are often coveted positions due to their benefits, but unlike normal TRs, are more subject to the needs of the service, much like active duty.

### INDIVIDUAL RESERVIST (IMA and PIRR)

Individual Mobilization Augmentees and Participating Individual Ready Reservists are Reserve members assigned to active duty or reserve units. They fulfill point-related requirements like TRs, but create custom schedules with their units of assignment. Instead of performing their drills one weekend a month, they might combine them with portions or all of their annual tour, or fulfill them on an as-needed basis, per the needs of their unit. The IR program can be very rewarding for members but requires Airmen who are capable of managing themselves, as they often operate without the typical failsafes as other active Reserve units.