ARPC Frontline
At the frontline of customer service

ARPC Frontline is a new resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center.

The Digital Transformation Initiative (DTI) is one of our top priorities and we will use this forum to provide FSS members with DTI Notices on timely subjects. You will find the following DTI Notices attached to this issue of Frontline:

DTI Notice: 230216-01
Topic: Impact to RRPA Requests During ARC Retirements Transition to myFSS
Applicable to: Air National Guard and Air Force Reserve Airmen
BLUF: Beginning 1 March 2023, HQ ARPC Retirements will be returning RRPA requests for members born after 31 December 1974.

DTI Notice: 230216-02
Topic: ARC Retirements Transition Plan to myFSS
Applicable to: *Currently participating* Air National Guard and Air Force Reserve Airmen
BLUF: Retirement applications with a requested effective date of 01 November 2023 or later must be submitted in myFSS once it becomes available.

DTI Notice: 230216-03
Topic: Reserve Separation System Transition
Impact: Air Force Reserve Airmen
BLUF: The Reserve Separation System is scheduled to be available for Airmen to use on myFSS on 1 March 2023.

DTI Notice: 230216-04
Topic: Points Management and Service Verification/DD Form 214 Systems Transition
Applicable to: Air National Guard and Air Force Reserve Airmen
BLUF: Points Management Corrections and Service Verifications/DD Form 214 Requests will be going live on myFSS in the next few weeks. The transition may cause delays in processing.

DTI Notice: 230216-05
Topic: Decoration and Evaluation Inquires
Applicable to: Air National Guard and Air Force Reserve Airmen
BLUF: Decoration and Evaluation Inquires are scheduled to be live on myFSS on 15 March 2023

Additional resources are available at:
- HQ ARPC Information Toolbox on Teams
- https://www.arpc.afrc.af.mil/
- https://www.af.mil/Policy-Updates/

FSS Commanders and Superintendents can call the FSSE Line for urgent issues