United States Air Force Reserve

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ARPC's

Casualty Assistance Representative (CAR) Non-Duty Status Training 2024







- Responsibilities
- Status
- MyFSS Casualty Reporting
- SGLI, FSGLI, ABO, and TSGLI
- RCSBP Annuity Claim
- SGLI Debt



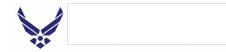
DAFI36-3002

- Reserve Component Survivor Benefit Plan (RCSBP) Elections & Annuity Claims
- Servicemembers' Group Life Insurance Claims (SGLI/FSGLI/ABO)
- TSGLI Claims (Traumatic Injury Protection Program)
- Reports ANG & AFR members in non-duty status to higher headquarters
- Maintains AF Form 1075 identifying primary and alternate CARs
- SOES Access Requests (Reserve Only)
 - Guard: NGB A1P, ngb.a1.a1ps.org@us.af.mil
- SGLI Debts (Separated/Retired members only)
- Not ARPC
 - SGLI/FSGLI debts/LES mismatch for members assigned to a unit



DAFI Paragraph 6.3

- Appoints casualty assistance POCs via AF1075 annually
 - AF Form 1075: Submitted to ARPC for SOES access and to refer NOK to a POC for assistance.
- Ensures host-tenant support agreements are in place between Regular Air Force, Air National Guard, and Air Force Reserve Force Support Squadrons, as required.
- If NOK is aware of the death, the assigned Unit Commander is authorized to conduct a condolence visit in-person to the NOK.
- Establishes procedures for ensuring all new accessions and assigned personnel have a current DD Form 93, on file.



DAFI 36-3002 Para 6.5

- Submit casualty reports to ARPC or AFPC IA with the duty status
- Obtain NOK information to assist with benefits and entitlements.
- Makes contact with beneficiary on SOES certificate to initiate benefits and entitlements briefing.
- Complete and submit applications for benefits and entitlements
- For participating and non-participating Reserve members (within 120 days of separation) and retired awaiting pay at age 60:
 - the commander notified of the member's death, or the unit nearest the place of death provides casualty assistance.
- Submit an AF Form 1075 to ARPC and AFPC



Non-duty Status Casualty: An Air National Guard or Air Force Reserve member who is NOT serving on active duty (i.e. deployed, AGR, ADOS) active duty for training, or inactive duty for training at the time of their passing. These casualties are reported to ARPC.

Active-Status Casualty: An Air National Guard or Air Force Reserve member who is serving on orders or in drill status at the time of their passing. These casualties are reported to AFPC.



MyFSS

- Casualty report to ARPC within 24 hours of notification (CAR)
- SGLI, FSGLI, TSGLI, ABO, and RCSBP annuity claims
- You do not need all claim documents to make the casualty report. We will notify you of what documents are required.
- Your local PSM will give access to the casualty reporting tool.
- Member not in a duty status at time of death do NOT need to be reported via phone or DCIPs



- Who is eligible?
- All separated/retired members that were enrolled into SGLI will have 120 days of free FSGLI/SGLI coverage.
 - Do not cancel SGLI coverage during out-processing!
- SGLI
 - Maximum coverage \$500,000
 - Fulltime coverage- On duty or off
- FSGLI
 - Spouse automatically covered for \$100,000 (unless declined)
 - Children automatically covered for \$10,000 (no cost)
 - Still Birth



SGLI Forms

- SGLV8286/SOES Certificate: Can
 be located in SOES or PRDA (most recent)
- SGLV8283: Filled out by each eligible beneficiary
- **Death Certificate**: Cause/manner of death cannot state PENDING
- LES: From month (or month prior) of death

FSGLI Forms

- SGLV8286/SOES Certificate: Can be located in SOES or PRDA (most recent)
- **SGLV8283A**: Filled out by the service member
- Death Certificate: Cause/manner
 of death cannot state PENDING
- LES: From month (or month prior) of death
- SGLV8700: Do not sign in Part IV



- Units or Family members sending claims directly to OSGLI
- SGLI not certified by member in SOES Milconnect
- SOES Certificate and LES do not reflect the same coverage/deductions
- Death certificate must include cause and manner of death
- SGLI
 - Each *primary* beneficiary must complete SGLV 8283 (ink sign)
 - Homicide: must include police report/signed memorandum from police to rule out beneficiary involvement
- FSGLI
 - SGLV 8700 completed by unit, Part IV signed by ARPC
 - SGLV8283A must be ink signed or CAC-enabled signature (Service member)
 - Children over 17 enrolled in school- need statement from educational institution



SGLV8286/SOES Certificate

Servicemembers' Group Life Insurance Election and Certificate of Coverage

Name: Raymond



Your SGLI Coverage Amount as of 02/07/2024: \$500,000

Your SGLI Beneficiary Designation as of 02/07/2024

	Name and Address	Social Security Number	Relationship		Payment Option
Primary			Child	100%	Lump Sum
	Woodstock, IL, 60098 US				

Your Family SGLI Spouse Coverage Amount as of 02/07/2024: \$0

Your Family SGLI Child Coverage

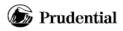
If you have dependent children, each dependent child is automatically covered for \$10,000.

Your Family SGLI Beneficiary

You, the Servicemember, are the beneficiary for spouse and child coverage.

Date Certified: 02/07/2024

Electronic Signature Raymond	Raymond	
	02/07/2024 14:33:02	



¥

Group Life Insurance This form is being completed to report a (check one):		Branch of Service address			
Death of Spouse (Complete do report a (check one): Death of Spouse (Complete Parts I, II & IV) Death of Child (Complete Parts I, III & IV)					
PART I - Service Member Information (S	ervice n	ember must be insured u	nder SG	LI for Family Coverage to b	e in effect.)
1. Name (first middle last)	2. Soci	al Security Number	3. Duty	status Active Duty 🔲 Ready Reservist National Guard	4. Gender Female Male
5. Certifying Command location and address	•	6. Home mailing address		7. Telep	hone number
PART II – Information of Deceased Spous	e				
8. Name (first middle last)	9. Soci	al Security Number		10. Gender Female Male	
11. Date of birth (mm/dd/yyyy)	12. Dat	e of death (mm/dd/yyyy)		13. Please check all that apply Civilian death certificate attached Form SGLV 8286A attached (if required)	
14. Date of marriage to service member (Only if deceased was a member of the uniformed services and marriage occurred on or after 1/2/2013] (mm/yyyy) 15. Verification of Coverage and Premium a. Dependent spouse was coverage collected from the member's pay? b. Were premiums for spouse's coverage collected from the member's pay? Ves No c. Amount owed: \$ for the months through					
PART III – Information of Deceased Child					
16. Name (first middle last)	17. Soc	ial Security Number		18. Date of death (mm/dd/yyyy))
19. Gender Female Male	20. Dat	e of birth (mm/dd/yyyy)		21. Is the civilian death certifica	ate attached?
22. The dependent child of the service member wi a. Service member is the child's:	al or adop Yes lumber nilitary? lumber	tive parent step-parent	Service E	ntry Date:	
 If No, is Acknowledgement of Paternity att 					
PART IV – Reporting Information					
23. Certifying Command signature			24. (Command agency point of contact	t (please print)
Date Signed:		25.1	elephone number		
x	 Date Si 	gned:	-		



- Allows members to receive up to 50% of their SGLI or FSGLI if the member or their spouse are terminally ill
 - Life expectancy of 9 months or less certified by physician
- Required Forms:
 - SGLV8284 (SGLV8284A for FSGLI)
 - Medical documentation confirming diagnosis
 - SOES Certificate/SGLV8286
 - Most recent LES



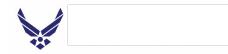
- <u>**Traumatic Event:**</u> The application of external force, violence, chemical, biological, or radiological weapons, accidental ingestion of a contaminated substance, or exposure to the elements that causes damage to the body.
- Qualifying Injuries:
 - Burns
 - Coma
 - Assistance w/ ADLs (at least 2)
 - Amputation
 - Hospitalization for at least 15 consecutive days
 - Loss of sight/vision/speech/hearing
 - Facial or limb reconstruction
 - Paralysis



- Required Documentation:
 - SGLV8600
 - Filled out/signed by member & medical provider
 - All medical documentation to support claim
 - Examples:
 - Hospital records
 - Doctor visits/notes
 - Physical therapy records
 - In-home nursing records/statements
 - SOES Certificate/SGLV8286: From period of event/injury



- The Reserve Component Survivor Benefit Plan (RCSBP) is designed to provide Reserve Component members, an opportunity to provide a guaranteed lifetime annuity for survivor(s) in the event of death
 - Must complete 20 years of satisfactory service or be retired awaiting pay
- CAR can submit a casualty report in myFSS
 - ARPC will verify RCSBP election for gray area retiree and current members
- Required forms:
 - DD Form 2656-7
 - W4-P
 - Direct Deposit form (FMS 2231)
 - Death certificate
 - Marriage Certificate
 - Divorce Decree (former spouse only)
- Retirees in pay status that pass away will be reported directly to DFAS
 - (<u>https://www.dfas.mil/RetiredMilitary/survivors/Retiree-Death/</u>)



- ARPC will assist separated members and retirees with SGLI debt
- Current members with SGLI/FSGLI debt/LES mismatch will be processed with DFAS via CMS at the unit level.
 - DFAS RC Indianapolis" (DFAS PersPay Mismatches)
- Common reasons for SGLI Debt:
 - Members not attending drill/orders/AWOL
 - Members not out-processing with their units



How do you prioritize the volume of work?

- Casualty claims (SGLI and FSGLI)
- ABO (SGLI and FSGLI)
- RCSBP claims
- Traumatic SGLI processing
- Notification of Eligibility Letter (20 year letter)



ARPC Casualty Org Box: arpc.dpt.casualty@us.af.mil

HQ ARPC Casualty Org Box: afpc.casualty@us.af.mil

NGB Casualty Org Box: ngb.a1.a1ps_casualty_org@us.af.mil

AFPC Casualty Org Box: <u>afpc.casualty@us.af.mil</u>

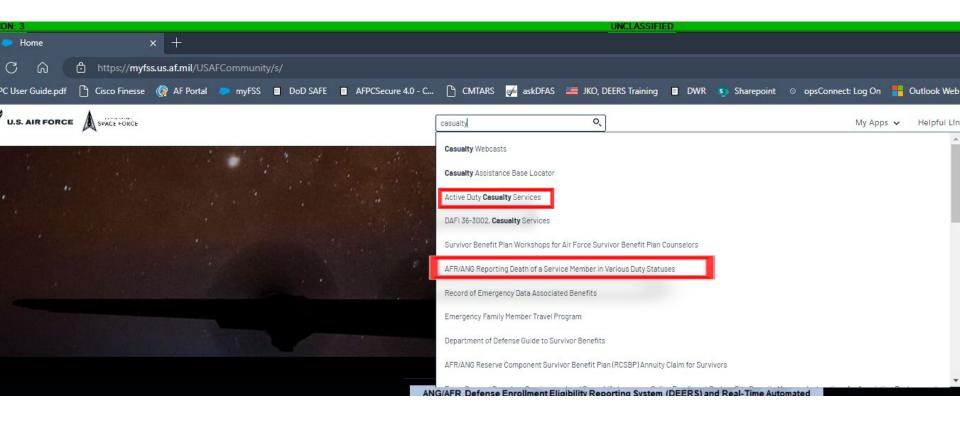
ARPC Benefits and Entitlements Information Tool Box

<u>HQ ARPC Information Toolbox | Casualty - Non Duty Status Related |</u> <u>Microsoft Teams</u>



Questions?







- SSAN
- Date of birth
- Date of death
- Cause of death
- Date of marriage (if applicable)
- Name of NOK
- NOK relationship
- NOK address
- Point of contact; name and phone number

Casualty Assistance Representative

The CAR will work directly in counseling with the family regarding their rights, benefits, entitlements and assisting with filling out claim applications for monetary benefits and continued base privileges.

Basic Documents When Filing a Claim for Benefit

- Final Death Certificate
- Marriage Certificate (if requested)
- Divorce Decree (if requested)
- SGLV Form 8283 Claim for Death Benefits (for SGLI claims, if applicable)

Related Resource

<u>DAFI 36-3002</u>, Casualty Services

> FSS





Casualty Inquiry

- * Is this an Active Duty Casualty inquiry or a Non-Duty Casualty inquiry?
- Active Duty Casualty inquiry
- Non-Duty Casualty inquiry

Next



Search for a member by EDIPI, entire First Name, entire Last Name, and/or Email address.				
EDIPI	First Name	Last Name	Email	
Search				
			Next	
	Can	cel		



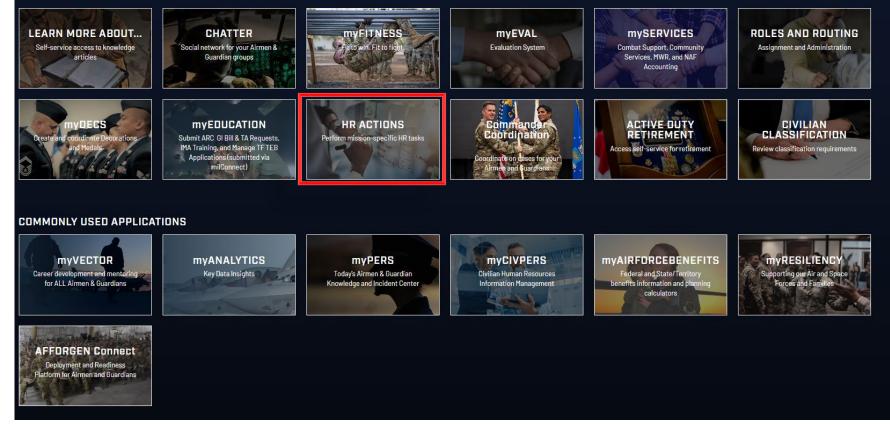
DIPI	First Name	Last N	ame	Email
Search Clear				
elect from following ma	atching Personnel:			
elect from following ma	EDIPI	PERSONNEL	ORGANIZATION	EMAIL

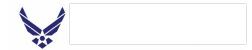


Search Clear	
Selected Member:	
Select Different Member	
* Reason For Inquiry	
None	
None	
SGLI TSGLI	
FSGLI	Next
Case Management	
General Inquiry 1075 Management	
PAC	Cancel
SBP	



AVAILABLE NOW





Active-Duty Casualty	Non-Duty Casualty	Info
Casualty CAR HR Actions		
OPEN (0) CLOSED (0)		
¥		
CREATED SUBJECT	STATUS SUB-STATUS L	JPDATED REFERENCE #

United States Air Force Reserve

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Crisis Response Team (CRT)



WINGS OF HERITAGE, SHAPING THE FUTURE





<u>Task / Purpose</u>	Call Composition
 PURPOSE: Provide HQ AFRC-level support, guidance, and services to wing leaders and helping agencies after an Airman casualty and/or crisis situations FREQUENCY: On demand TIME: Within 3 days of casualty event, as wing is able TYPE: Informational, support PLACE: Telecon or virtual 	 CHAIR: HQ AFRC/A1Z FACILITATOR: HQ AFRC/A1ZR ATTENDEES - WINGS: Wing/CC, Group/CC, Squadron/CC and CCF / others as Wing/CC determines necessary ATTENDEES – HQ AFRC: A1Z, A1ZO, A1ZR, DPH, HC, PPM, RPM / others as Wing/CC requests or situation warrants
<u>Completed CRT Calls</u> • FY22/23/24 – 20+ CRT calls • RESULTS: Support provided, connections made, gaps in service identified, and additional resources provided	 <u>Additional Information</u> For more information contact HQ AFRC A1ZR @ A1.HQ.A1ZR@us.af.mil Commander's Casualty Guide Commander's Casualty Guide Commander Scasses of the second second

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WINGS OF HERITAGE, SHAPING THE FUTURE