

At the frontline of customer service

ARPC Frontline is a new resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

The Digital Transformation Initiative (DTI) is one of our top priorities and we will use this forum to provide FSS members with DTI Notices on timely subjects. You will find the following DTI Notices attached to this issue of Frontline:

DTI Notice: 230301-01

Topic: Service Verification/DD Form 214 Systems Transition **Applicable to:** Air National Guard and Air Force Reserve Airmen

BLUF: Service Verification/DD Form 214 Requests are now available on myFSS. Incidents already submitted

within myPers will continue to be processed in myPers.

DTI Notice: 230301-02

Topic: Air Force Reserve Separations System Transition

Applicable to: Air Force Reserve Airmen

BLUF: Reserve Separations Requests are now live on myFSS. Incidents already submitted within myPers will

continue to be processed in myPers.

DTI Notice: 230301-03

Topic: AGR Continuation Decision (ACD) process

Applicable to: Air Force Reserve Airmen

BLUF: The AGR Continuation Decision (ACD) process will be live on MyVector in May.

Additional resources are available at: HQ ARPC Information Toolbox on Teams https://www.af.mil/Policy-Updates/

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.