

## At the frontline of customer service

ARPC Frontline is a new resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

The Digital Transformation Initiative (DTI) is one of our top priorities and we will use this forum to provide FSS members with DTI Notices on timely subjects. You will find the following DTI Notices attached to this issue of Frontline:

**DTI Notice:** 230512-01 **Topic:** Clarification of vPC Continuance for Evaluation and ERAB Processing **Applicable to:** Air National Guard and Air Force Reserve Airmen **BLUF:** To assist units with processing overdue evaluations, identified FSS and CSS members can utilize vPC for a limited time to upload overdue evaluations and Evaluations Report Appeal Board (ERAB) requests for processing by ARPC.

> Additional resources are available at: HQ ARPC Information Toolbox on Teams <u>https://www.arpc.afrc.af.mil/</u> <u>https://www.af.mil/Policy-Updates/</u> FSS Commanders and Superintendents can call the FSSE line for assistance or questions.