

At the frontline of customer service

ARPC Frontline is a new resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

The Digital Transformation Initiative (DTI) is one of our top priorities and we will use this forum to provide FSS members with DTI Notices on timely subjects. As a friendly reminder, FSSs should relay this information to their unit CSSs to ensure the smoothest possible transition at every level. You will find the following DTI Notices attached to this issue of Frontline:

DTI Notice: 230315-01

Topic: ARC Retirement Application Routing within myFSS

Applicable to: Currently participating Air National Guard and Air Force Reserve Airmen

BLUF: Retirement applications are transitioning from vPC to myFSS no later than 1 May 2023. As part of this change, individual account routing will be utilized in the new application rather than roles currently used in vPC.

DTI Notice: 230315-02

Topic: Career Intermission Program (CIP)

Applicable to: Total Force

BLUF: The Career Intermission Program (CIP) will move from the myPers platform to myFSS on 22 March 2023.

DTI Notice: 230315-03

Topic: Reserve Services Program - Service Dates

Applicable to: Air National Guard and Air Force Reserve Airmen

BLUF: Reserve Services Program-Service Dates process will be live on myFSS mid-March.

DTI Notice: 230315-04

Topic: Pre-Trained Individual Manpower (PIM) Readiness

Applicable to: Air Force Reserve Airmen

BLUF: Pre-Trained Individual Manpower (PIM) Readiness will be live on myFSS mid-March.

DTI Notice: 230315-05 **Topic:** Now LIVE on myFSS!

Applicable to: Air National Guard and Air Force Reserve Airmen

BLUF: Reserve Separations, Points Management Corrections, Service Verification and DD Form 214 Requests are now

available on myFSS. Incidents already submitted within myPers will continue to be processed in myPers.

Additional resources are available at:
HQ ARPC Information Toolbox on Teams
https://www.af.mil/Policy-Updates/

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.