

**DTI Notice:** 230216-04

**Topic:** Points Management and Service Verification/DD Form 214 Systems Transition

**Applicable to:** Air National Guard and Air Force Reserve Airmen

**BLUF:** Points Management Corrections and Service Verifications/DD Form 214 Requests will be going live on myFSS in the next few weeks. The transition may cause delays in processing.

The Points Management and Service Verification/DD Form 214 systems are transitioning from myPers to the myFSS platform.

- The Service Verification/DD Form 214 button will be available on myFSS on **28 February 2023**.
- The Points Management button will be available on myFSS on **8 March 2023**.

Incidents submitted through myPers will not be accepted after 10 March and will need to be submitted through myFSS. Current incidents within myPers will be processed. Please do not submit a duplicate request through myFSS.

To submit a request, navigate to the myFSS landing page (<https://myfss.us.af.mil/USAFCommunity/s/>) and enter the title of the Knowledge Article into the Knowledge Article search bar located at the top of the page.

- ANG/AFR Service Verification Information
- ANG/AFR DD Form 214 Information
- ANG/AFR Point Credit Information
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Review the Knowledge Article and select the “Create a Request” button at the bottom of the page to initiate a request.

End user guides are located under “Helpful Links” at the top of the myFSS landing page at “myFSS Training Library”.

(<https://afbpap.my.salesforce.com/sfc/p/#t0000000LB5w/a/t00000008OJ8/tjqyW.eQC5yJ1B412N SJxeCWohnMv9qo8wd1p7rA1yU>)

During this transition, members may experience a slight delay in processing of case inquiries. Please ensure they consider these potential delays when requesting corrections that may affect their promotion, development, or benefits.

As we continue to implement digital transformation initiatives, additional information will be provided to the field. As always, please direct members needing immediate assistance to the Total Force Service Center, at 1-800-525-0102. FSS Commanders and Superintendents should contact the FSSE Line with urgent issues.