

DTI Notice: 230419-02

Topic: DEERS and RAPIDS Project Office Transition

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: The Defense Enrollment Eligibility Reporting System (DEERS) and Real-Time Automated Personnel Identification System (RAPIDS) Project Office function is now available on myFSS.

Effective immediately, Air National Guard and Air Force Reserve members should utilize myFSS to submit DEERS/RAPIDS Project Office requests. Incidents already submitted within myPers will continue to be processed in myPers, please do not submit a duplicate request through myFSS.

To submit a new request in myFSS, navigate to the [myFSS landing page](#) and enter the title of the Knowledge Article into the Knowledge Article search bar located at the top of the page:

- AFR/ANG DEERS and RAPIDS Project Office Guidance

Review the Knowledge Article and select the “Create a Request” button at the bottom of the page to initiate a request.

End user guides are located under “Helpful Links” at the top of the myFSS landing page at [“myFSS Training Library”](#).

During this transition, members may experience a slight delay in processing of case inquiries. Please ensure they consider these potential delays when requesting records that may affect their pay or benefits.

As we continue to implement digital transformation initiatives, additional information will be provided to the field. As always, please direct members needing immediate assistance to the Total Force Service Center, at 1-800-525-0102. Wing Commanders, FSS Commanders and Superintendents should contact the FSSE Line with urgent issues.