



ARPC Frontline

At the frontline of customer service

ARPC Frontline is a new resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

The Digital Transformation Initiative (DTI) is one of our top priorities and we will use this forum to provide FSS members with DTI Notices on timely subjects. As a friendly reminder, FSSs should relay this information to their unit CSSs to ensure the smoothest possible transition at every level. You will find the following DTI Notices attached to this issue of Frontline:

[DTI Notice: 230419-01](#)

Topic: Military Records Retrieval Transition

Impact: Retired and Separated Air Force members

BLUF: The Military Records Retrieval function is now available on myFSS. Incidents already submitted within myPers will continue to be processed in myPers.

[DTI Notice: 230419-02](#)

Topic: DEERS and RAPIDS Project Office Transition

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: The Defense Enrollment Eligibility Reporting System (DEERS) and Real-Time Automated Personnel Identification System (RAPIDS) Project Office function is now available on myFSS.

[DTI Notice: 230419-03](#)

Topic: myRetirement

Applicable to: Air National Guard and Air Force Reserve Airmen

BLUF: Retirement applications, Reserve Component Survivor Benefit Plan (RCSBP) and 20 Year Letter requests are now available on myFSS.

Additional resources are available at:
HQ ARPC Information Toolbox on Teams
<https://www.arpc.afrc.af.mil/>
<https://www.af.mil/Policy-Updates/>

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.