

DTI Notice: 230519-01

Topic: Issues with RRPA Retirement Applications and Calculations in myFSS

Applicable to: Air National Guard and Air Force Reserve Airmen

BLUF: Issues with the ARC Retirements feature within myFSS are preventing members from applying for a Reduced Retired Pay Age (RRPA) retirement. Members with immediate pay-affecting issues should use the Ask A Question feature in myFSS to highlight their situation to ARPC technicians.

We are currently experiencing problems with the ARC Retirements feature in myFSS that are impacting RRPA retirement applications and RRPA calculations. We understand how frustrating this can be for our members preparing for retirement and we are working to get this program functioning properly as quickly as possible. To mitigate a portion of the impact resulting from these issues, we are removing the requirement for the six-month waiver for any retirement applications input in May or June for retirement dates in November or December 2023. We encourage members with immediate pay-affecting issues to utilize the “Ask a Question” feature in ARC Retirements to get answers to their questions and to highlight their situation to ARPC technicians. Additionally, we highly recommend that Airmen with urgent retirement inquiries work with their servicing FSS, unit commanders, or the Total Force Service Center to bring these situations to our attention so we can assist.

As we continue to implement digital transformation initiatives, additional information will be provided to the field. As always, please direct members needing immediate assistance to the Total Force Service Center, at 1-800-525-0102. FSS/MPF/RIO Detachment personnel can utilize our ARPC telephone directory to contact technicians in applicable functional areas. Commanders can utilize our ARPC commander’s hotline, at 720-847-3400.