

Frontline Notice: 231220-01

Topic: HQ ARPC Retirements Processing Delays

Applicable to: Air National Guard and Air Force Reserve Airmen

BLUF: HQ ARPC is currently experiencing a delay in processing Age 60 and Reduced Retired Pay Age retirement applications.

Please do not have your members reapply in myFSS if they already applied in MyPers. ARPC technicians are manually migrating all retirement applications submitted to ARPC as “work in progress” in MyPers to myFSS.

We are implementing new processes designed to mitigate the problems caused by the migration to myFSS. While we cannot accurately project a get-well date until mitigation efforts are fully implemented, we expect to have the new processing procedures in place no later than the second week of January.

Currently, ARPC is processing applications submitted in MyPers with a retirement effective date of late September and those submitted in myFSS with a retirement effective date of mid-October.

For applications submitted AFTER the retirement effective date, our goal is to process them within 60 days of receipt. A delay in the processing of a retirement application could adversely affect members' benefits and entitlements and we apologize for any inconvenience this may cause. It's important to note that pay will be retroactive as of the date of the order. Those members eligible for TRICARE benefits at age 60 will also be retroactively authorized on their 60th birthday.

As always, please direct members needing immediate assistance to the Total Force Service Center, at 1-800-525-0102.