

## At the frontline of customer service

ARPC Frontline is a resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC webpage.

Frontline Notice: 231220-01

**Topic**: HQ ARPC Retirements Processing Delays

**Applicable to:** Air National Guard and Air Force Reserve Airmen

BLUF: HQ ARPC is currently experiencing a delay in processing Age 60 and Reduced Retired Pay Age

retirement applications.

Frontline Notice: 231220-02

Topic: HQ ARPC Retirements Certificates Unavailable

**Applicable to:** Air National Guard and Air Force Reserve Airmen

**BLUF:** Following the appointment of the Chief of Staff of the Air Force (CSAF), the DD Form

363AF, Certificate of Retirement, and AF Form 1344, Certificate of Appreciation for Spouse of Retiring

*Member*, must be updated, and the previous versions are now obsolete.

Frontline Notice: 231220-03

Topic: January 2024 Active Guard Reserve Continuation Decision Board

**Applicable to:** Air Force Reserve Airmen

**BLUF:** The January 2024 Active Guard Reserve Continuation Decision (ACD) Board will launch 29 January

2024.

Additional resources are available at: HO ARPC Information Toolbox on Teams

https://www.arpc.afrc.af.mil/
https://www.af.mil/Policy-Updates/

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.