



ARPC Frontline

At the frontline of customer service

ARPC Frontline is a resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

ARPC Notice: 241009-01

Topic: Missing NGB Form 22/Separation Order for Past Retirement

Impact: Air National Guard Airmen

BLUF: Due to digital transformation, there is a known issue pertaining to Guard members who may have not received an NGB Form 22 and/or separation order for their Reserve or Regular retirement.

ARPC Notice: 241009-02

Topic: Separation Date Change

Impact: Air National Guard Airmen

BLUF: To improve the efficiency and quality of Guard Separation applications submitted to ARPC please adhere to the following guideline regarding change date requests.

ARPC Notice: 241009-03

Topic: Delay of Separation Documents

Impact: Air National Guard Airmen

BLUF: ARPC has identified a system bug within myFSS that is affecting the separation order writing system. ARPC Separations will continue to process Military Personnel Data System (MilPDS) separation transactions to limit impact to the field.

ARPC Notice: 241009-04

Topic: Data Flow Issue Affecting DEERS Updates

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: We would like to inform you of a recent data flow issue identified on Wednesday, October 2, 2024.

Additional resources are available at:
HQ ARPC Information Toolbox on Teams

<https://www.arpc.afrc.af.mil/>
<https://www.af.mil/Policy-Updates/>

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.