



# ARPC Frontline

At the frontline of customer service

ARPC Frontline is a resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

**ARPC Notice:** 241107-01

**Topic:** Points Management Case Creation Update

**Impact:** Air National Guard and Air Force Reserve Airmen

**BLUF:** HQ ARPC Points Management is experiencing technical difficulties with direct myFSS case creation.

Additional resources are available at:  
HQ ARPC Information Toolbox on Teams

<https://www.arpc.afrc.af.mil/>

<https://www.af.mil/Policy-Updates/>

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.