



ARPC Frontline

At the frontline of customer service

ARPC Frontline is a resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

ARPC Notice: 240617-01

Topic: myDecs Reimagined

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: The myDecs Reimagined application launched, resulting in HQ ARPC/DPT no longer processing and finalizing Awards and Decorations.

ARPC Notice: 240617-02

Topic: Optional LOEs are not authorized to be added to official records

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: As of 6 Jun 2024, AFPC reported approximately 40 Optional LOEs to be uploaded in official records. The LOEs have been discarded as per AFI 36-2405 para 5.2.2 optional LOEs are not authorized to be uploaded in PRDA nor MILPDS.

ARPC Notice: 240617-03

Topic: How to initiate requests for Statement of Service, DD214/DD215, TAFRS Letter or VA Home Loan Letter

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: To initiate these requests please provide the following information

ARPC Notice: 240617-04

Topic: ARPC is currently unable to ship retirement certificates

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: Due to a backorder of Retirement Certificates from the Department of the Air Force Publishing Office, ARPC is out of stock of both Certificates of Retirement (DD Form 363) and Certificates of Appreciation for Spouses (AF Form 1344) and unable to ship retirement artifacts at this time.

Additional resources are available at:
HQ ARPC Information Toolbox on Teams

<https://www.arpc.afrc.af.mil/>

<https://www.af.mil/Policy-Updates/>

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.