



# ARPC Frontline

At the frontline of customer service

ARPC Frontline is a resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

**ARPC Notice:** 240917-01

**Topic:** Upcoming Casualty Assistance Representative (CAR) “Refresher” Trainings

**Impact:** Air National Guard and Air Force Reserve Airmen

**BLUF:** Dates and Teams Links listed in message.

**ARPC Notice:** 240917-02

**Topic:** Completed evals in Coordination on Dashboard

**Impact:** Air National Guard and Air Force Reserve Airmen CSSs/MPFs

**BLUF:** There is still an issue with completed EPBs and OPBs remaining on the MPF’s Admin dashboard under the “In Coordination” section. Currently there is still no ETA for resolution.

**ARPC Notice:** 240917-03

**Topic:** Review periods with incorrect report dates

**Impact:** Air National Guard and Air Force Reserve Airmen CSSs/MPFs

**BLUF:** If the system generated review period does not have correct dates (in most cases due to member promotion), delete and create with correct dates.

**ARPC Notice:** 240917-04

**Topic:** MilPDS Integration from myEval

**Impact:** Air National Guard and Air Force Reserve CSSs/MPFs

**BLUF:** There is still an issue with EPBs and OPBs updating automatically upon finalization. Currently there is still no ETA for resolution.

**ARPC Notice:** 240917-05

**Topic:** A DD Form 214 is not a career encompassing separation/discharge/retirement document for the Reserves or Guard.

**Impact:** Air National Guard and Air Force Reserve Airmen

**BLUF:** This message outlines what members need to be eligible for a DD 214, per DAFI 36-3202 Chapter 2, and DODI 1336.01.

**ARPC Notice:** 240917-06

**Topic:** Launch of the FSS Support for Reserve Assignments (DPAAA) Teams Channel

**Impact:** Air National Guard and Air Force Reserve Airmen CSSs/MPFs

**BLUF:** The Air Reserve Personnel Center (ARPC) is excited to announce the launch of the FSS Support for Reserve Assignments (DPAAA) Teams Channel on October 1, 2024.

**ARPC Notice:** 240917-07

**Topic:** How to create a new case for Points Management

**Impact:** Air National Guard and Air Force Reserve Airmen

**BLUF:** This message contains information to create a new case for Points Management in myFSS.

Additional resources are available at:  
HQ ARPC Information Toolbox on Teams  
<https://www.arpc.afrc.af.mil/>  
<https://www.af.mil/Policy-Updates/>

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.



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