DTI Notice: 230327-02

Topic: Military Records Retrieval System Transition

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: The Military Records Retrieval System is scheduled to be available for Airmen to use on myFSS on 3 April 2023.

The Military Records Retrieval System is transitioning from myPers to the myFSS platform. During this transition, members may experience a slight delay in processing of case inquiries. Please ensure Airmen consider these potential delays when making requests that may affect their promotion, development or benefits. We will provide additional information to the FSSs when the platform goes live.

As we continue to implement digital transformation initiatives, additional information will be provided to the field. As always, please direct members needing immediate assistance to the Total Force Service Center, at 1-800-525-0102. Wing Commanders, FSS Commanders and Superintendents should contact the FSSE Line with urgent issues.