

DTI Notice: 230327-04

Topic: Defense Enrollment Eligibility Reporting System (DEERS) Project Office Transition

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: The DEERS Project Office requests are scheduled to be available for Airmen to use on myFSS on 14 April 2023.

DEERS Project Office requests are transitioning from myPers to the myFSS platform. During this transition, members may experience a slight delay in processing of case inquiries. Please ensure Airmen consider these potential delays when making requests that may affect benefits eligibility for both the member and their dependents.

As we continue to implement digital transformation initiatives, additional information will be provided to the field. As always, please direct members needing immediate assistance to the Total Force Service Center, at 1-800-525-0102. Wing Commanders, FSS Commanders and Superintendents should contact the FSSE Line with urgent issues.