

At the frontline of customer service

ARPC Frontline is a resource the FSS community can reference to find the latest information and updates from the Headquarters Air Reserve Personnel Center. For more information about the notices, please follow the embedded links to the ARPC Digital Transformation webpage.

ARPC Notice: 240528-01

Topic: AFIPPS Data Load Conversion

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: The data load update with AFIPPS conversion is causing several issues that result on incorrect

information reflected in vMPF.

ARPC Notice: 240528-02

Topic: Age 60 Retirements Developmental Training Session **Impact:** Air National Guard and Air Force Reserve Airmen

BLUF: ARPC is preparing to host a developmental and personnel opportunity in the Retirements section.

ARPC Notice: 240528-03

Topic: Common DD 2656 Errors on Retirement Applications Impact: Air National Guard and Air Force Reserve Airmen

BLUF: HQ ARPC is currently experiencing delays in processing Age 60 and Reduced Retired Pay Age (RRPA)

pay request applications.

ARPC Notice: 240528-04

Topic: Retirement and Tricare Benefits

Impact: Air National Guard and Air Force Reserve Airmen

BLUF: HQ ARPC is currently experiencing delays in processing Age 60 pay requests caused by an increase in

customer quality errors.

ARPC Notice: 240528-05

Topic: Reduced Retirement Pay Age (RRPA) Process **Impact:** Air National Guard and Air Force Reserve Airmen

BLUF: HQ ARPC is reorganizing internal processing procedures to better serve Airmen waiting for a Reduced

Retirement Pay Age (RRPA) calculation date.

Additional resources are available at: **HQ ARPC Information Toolbox on Teams** https://www.arpc.afrc.af.mil/ https://www.af.mil/Policy-Updates/

FSS Commanders and Superintendents can call the FSSE line for assistance or questions.