

DEPARTMENT OF THE AIR FORCE AIR RESERVE PERSONNEL CENTER



31 May 23

MEMORANDUM FOR ALL RESERVE & GUARD AIRMEN

FROM: ARPC/CC

18420 E. Silver Creek Ave, Bldg 390

Buckley SFB CO 80011

SUBJECT: May Update on Digital Transformation

Earlier this month, the Air Force officially transitioned personnel programs from myPers to myFSS and MyVector. Throughout this migration, I have been incredibly proud of our dedicated ARPC technicians working through the data migration to ensure continuity of tickets and help make this transition as seamless as possible for our customers. As technicians work on the new systems and guide customers, they are also actively providing feedback to developers for improvements and enhancements.

Our teams also rely on feedback from Airmen using the program to help shape the future of myFSS and MyVector and identify ways we can better service the field. One concern that was brought to our attention is exactly where to find various programs, knowledge articles, and personnel service delivery guides. As a reminder, the attached graphic provides an overview of where the different personnel programs are housed. For more specific questions, Airmen are encouraged to use the search function on myFSS. While this function in myFSS is more robust, it still helps to start the search with "AFR/ANG". This will filter the results to Reserve and Guard specific knowledge articles. Additionally, some program guides are not available yet as our technicians develop new instructions applicable to the myFSS and MyVector platforms. We appreciate your patience while this transition occurs.

Our team is actively working on future enhancements for some of our spotlighted programs, which includes Reduced Retirement Pay Age calculations, AGR Assignments and AGR Continuation Decisions. As we work through these system issues, we understand that they may put a strain on some members with urgent inquiries. We highly recommend those Airmen work with their servicing FSS and commanders to bring these situations to our attention so we can assist directly.

As the ARPC commander, my goal is to be as transparent as possible about program features that could have pay and benefit impacts to our members. My team will also continue publishing updates to the <u>ARPC website</u> and Facebook page with program updates. For more specific information about the transition, please visit your FSS or CSS. Individual Reservists, please reach out to your detachment with questions. Once again, thank you for your patience and understanding as we continue along this digital transformation journey.

JENNIE R. JOHNSON Brigadier General, USAF Commander

Attachment:

1. myPers Transition Infographic

myPers Transition

Current as of 31 May 2023
Projected completion months are subject to change

myFSS

- myTraining
- myFitness
- myDecs
- Total Force Service Center
- Knowledge Articles
- Post 9/11 GI Bill Letter Cert
- IMA Contact Det
- IMA Travel Reimbursement
- AFR Bonuses & Incentives
- AFR Classification Waiver
- Service Verification/DD214
- HQ RIO Pay Office
- Points Correction Request
- myEval 2.0
- AFR Separations
- ANG Separations
- HQ RID Order Writing Cell
- Reserve Service Program
- IRR PIM Readiness
- Request Personal Data Update
- ARC Retirements/NERP/RCSB Calculator
- DEERS Program Mgt

MyVector

- AGR Advertising & Hiring
- AGR Management Requests
- AFR Developmental Education
- AFR Developmental Teams
- Reserve Duty History Change
- Reserve Assignments Requests
- Reserve Accessions Programs
- Reserve Force Development Contact Us

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- Joint Officer Management
- Reserve STEP II
- AGR Continuation Decision

Aviation Bonus (Pending Policy)

*Remaining myPers program transitions will be completed throughout 2023.

Timelines will be released when finalized.

